

# TANDBERG®

## TCD 3004

### Service Manual



**TANDBERG®**— The European Alternative

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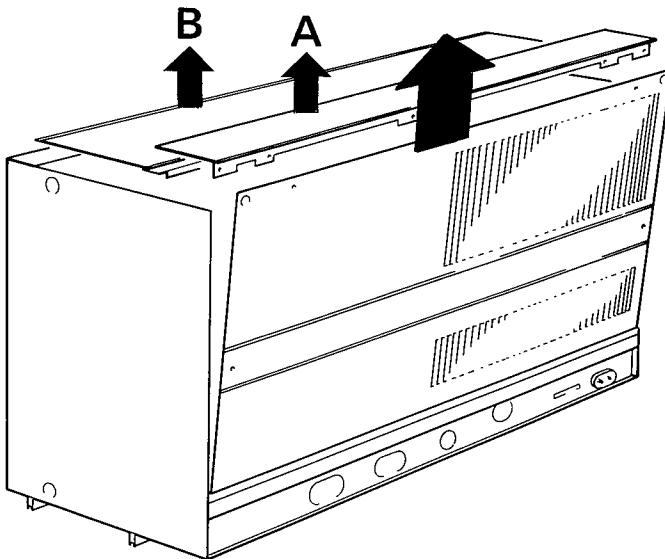
*"Dolby" and the double-D-symbol are trademarks of Dolby Laboratories Licensing Corporation.*

*Noise Reduction System manufactured under license from Dolby Laboratories Licensing Corporation.*

### Removing the front panel

Remove the five screws on the rear panel and lift the panel in the direction of the arrow, see figure.

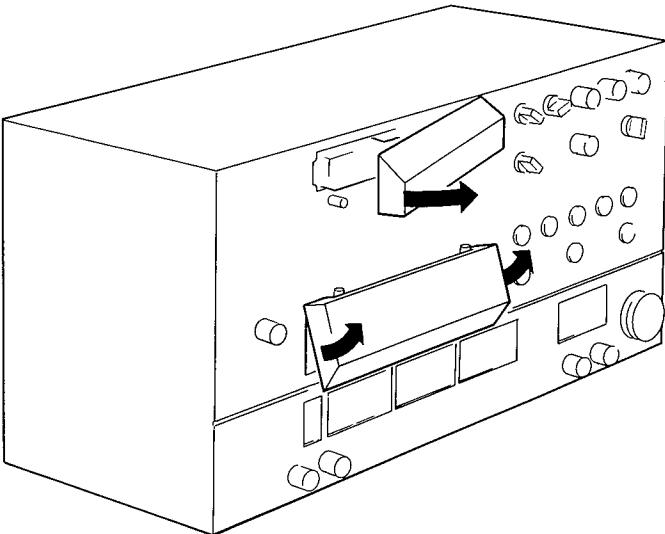
Then remove the screws on the panels A and B, see figure.



Pull off the head covers, see figure.

When you pull off the rotary knobs\*, the Playback Eq. knob must not be mixed with the other knobs, because it is different on its inside.

\* NOTE! Do not pull off the function knobs as Record, Rec., Preset, Rewind, Stop, etc. or the other push buttons.

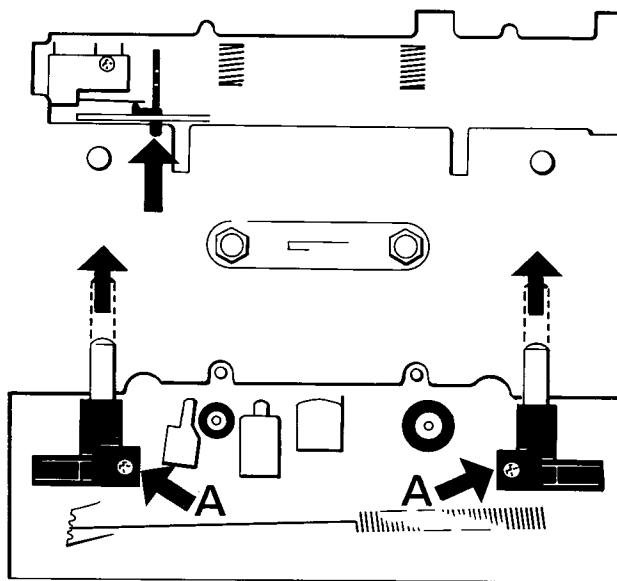


Loosen\* the screws A in the figure with maximum two turns.

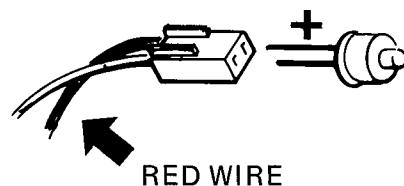
\* NOTE! If you unscrew the two screws A, the nuts behind the screws will fall down.

Push or pull the cassette guides out from the black plastic moldings, see figure.

Press in the record-protection switch, see figure and remove the front panel by pulling the upper edge away from the deck.

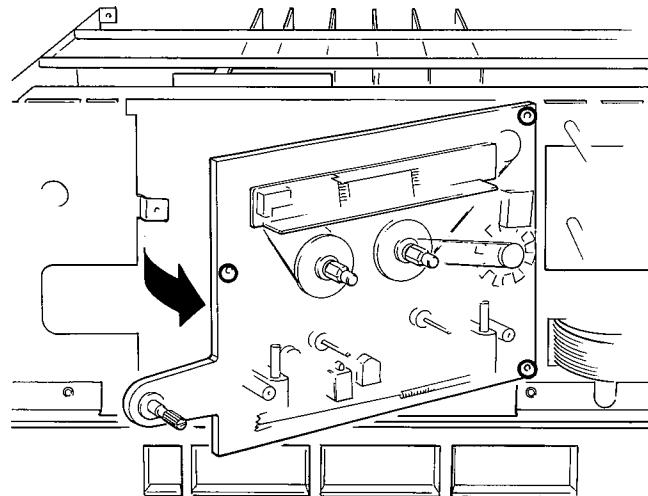


When replacing the panel, the long leg on the LED must be connected to the red wire on the socket, see figure.



### Cassette drive mechanism

Remove the three mounting screws and lift the mechanism out, see figure.

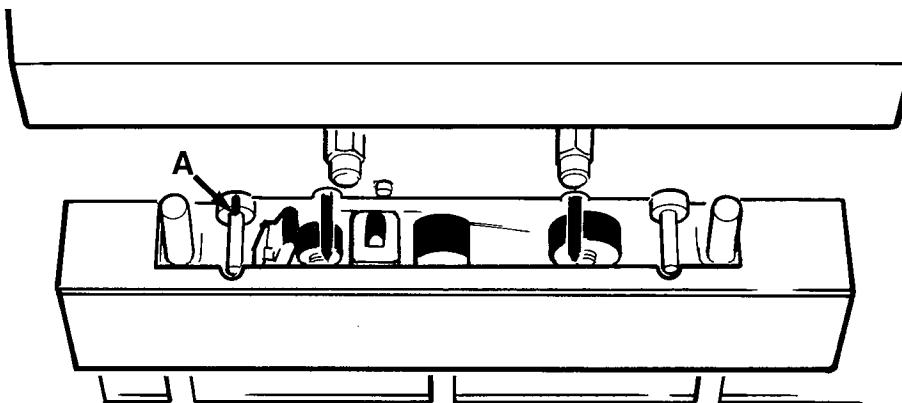
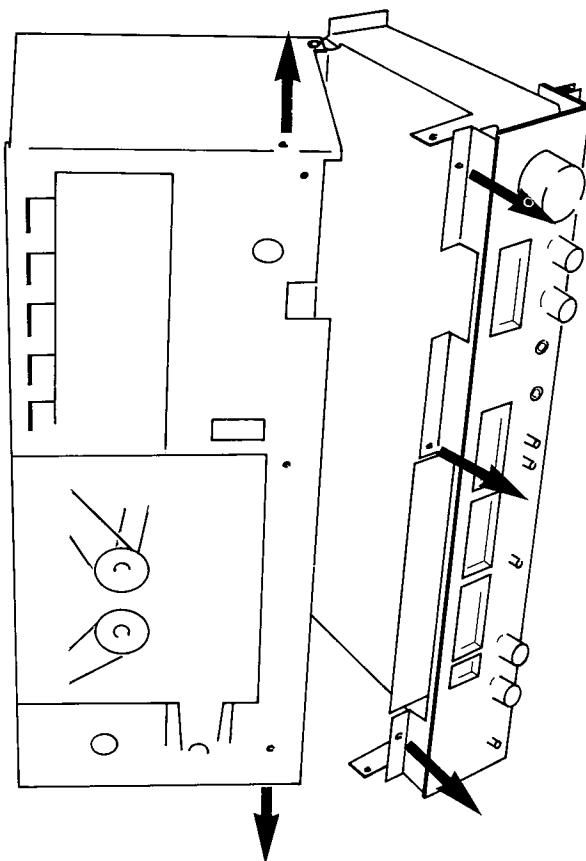


## Service position

Remove the front panel.

Remove the side panels

Remove the five screws as shown in the figure.



*Clean the places marked with colour.*

### Cleaning the tape path

- Press the Release button and remove the cassette.
- Press in the cassette sensor (A) and the Stop button. This raises the tape path and makes it more accessible for cleaning.
- Clean those places marked in colour in the figure. The pinch rollers must be well dried after cleaning.
- Take care that the cleaning fluid does not run along the capstans into the bearings.

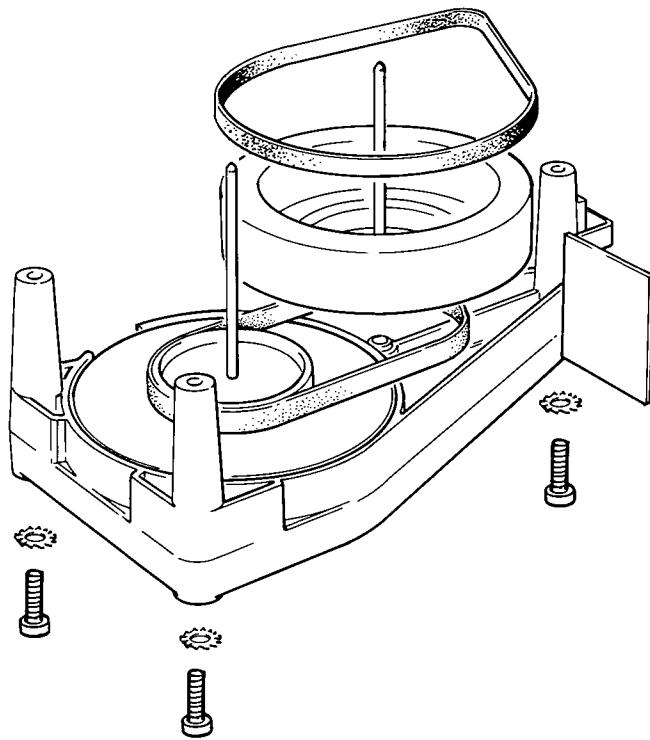
### De-magnetizing

An audible increase in background noise from the tape can be a sign that the heads and other parts of the tape path need to be de-magnetized. This can be done with a de-magnetizing rod and the procedure is as follows:

Switch off the cassette deck. Remove the lower head cover. Switch on the de-magnetizer and move it slowly past the metal parts which are normally in contact with the tape. Make sure that the rod does not touch the metal parts. Do not switch off the rod before it is at least 1 meter from the deck.

## Replacing the drive belts

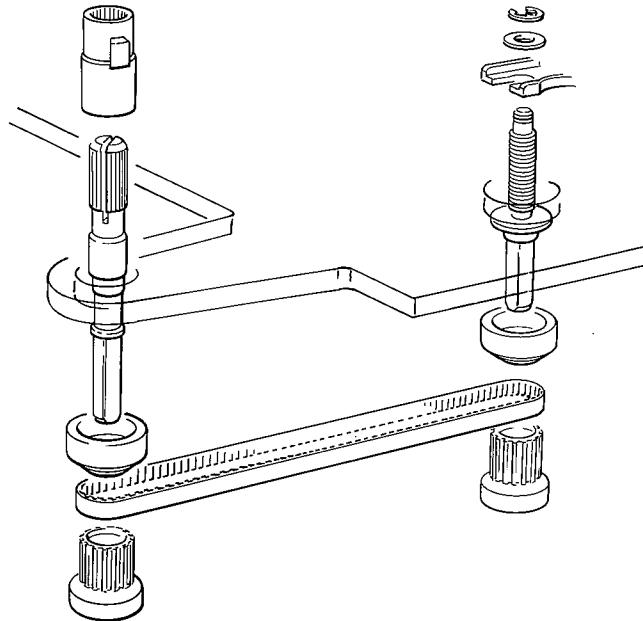
Remove the three screws (see figure) to loosen the mounting plate. Replace the drive belts and fasten the mounting plate. Check that the capstans have a small play. If not, adjust the bottom bearings and seal the bearings with some laquer.



*Replacing the drive belts*

## Replacing the azimuth wire

From approximately serial No. 00700, the wire is replaced with a belt. When ordering the wire from our Spares Department, you will receive the new belt with necessary parts. When installing the new belt, see figure.



*The new azimuth belt*

## Dismantling the drive mechanism

When dismantling the mechanism start with parts marked in colour in figure 1, continue to figure 2, and so on.

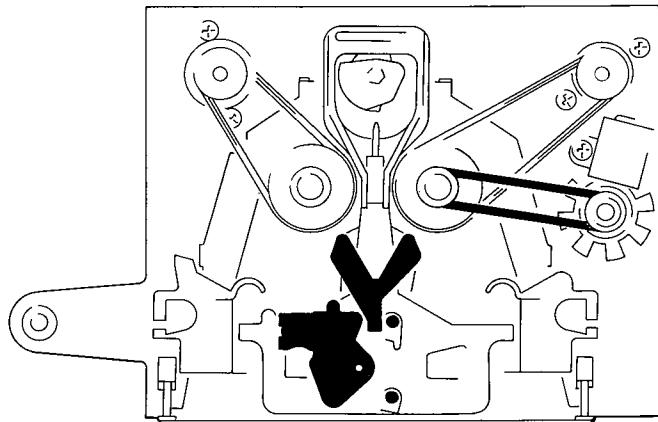


Figure 3

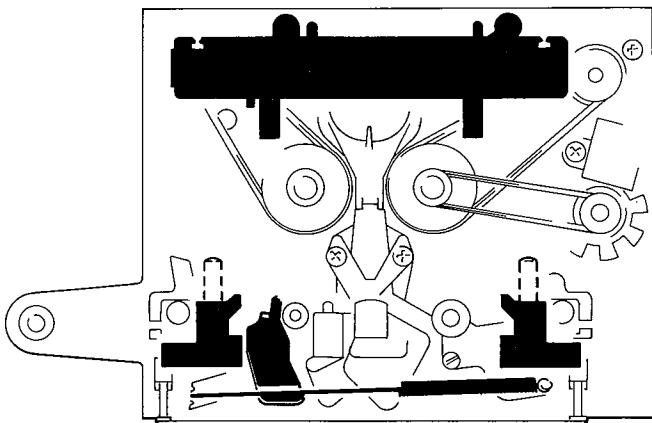


Figure 1

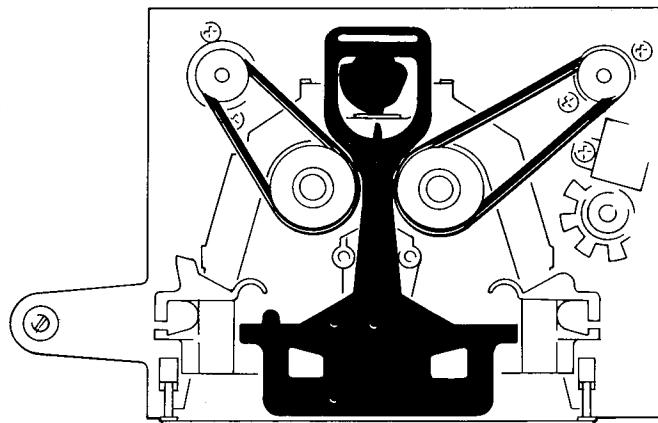


Figure 4

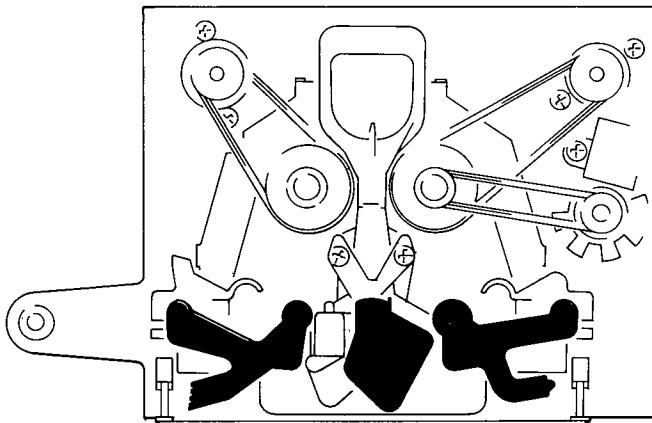


Figure 2

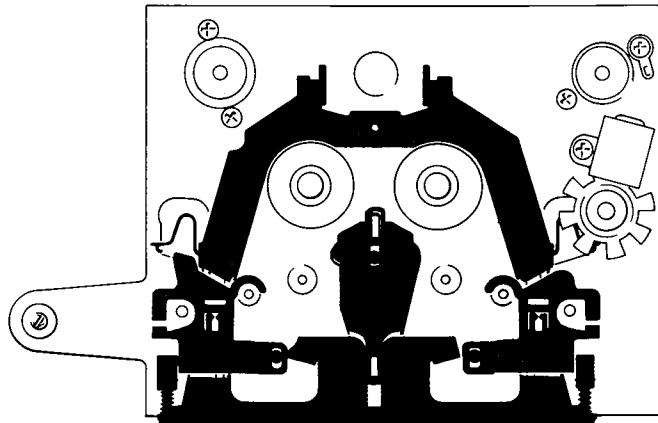


Figure 5

## Tape path adjustments

**NOTE!** If you use a tape path gauge, move part B on the gauge slowly and carefully when it is near the heads.

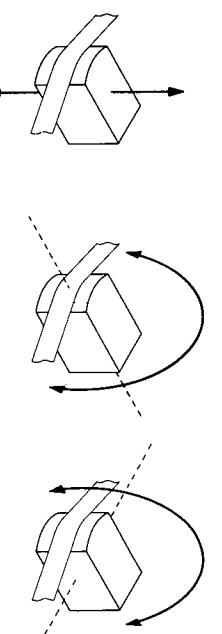
The tape path adjustments must be carried out in the order described since they affect each other.

Before adjusting, fold out page 9.

### Erase head

The erase head has only a height adjustment. Adjust the height so that the tape guides do not rub against the tape when the head bridge is in Play position.

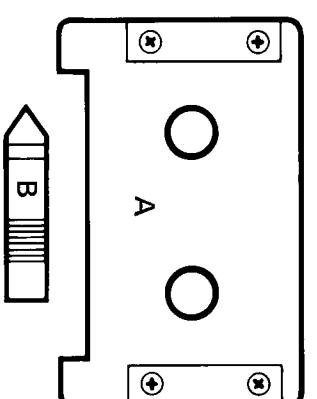
If you use a Tandberg tape gauge, part B of the gauge must fit into the tape guides on the erase head, see figure.



Open cassette

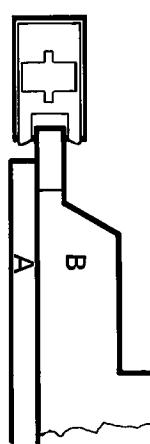
### Playback head

Use an open cassette\*. Adjust the height of the playback head so that the tape guides do not rub on the tape when the head bridge is in the Play position. Adjust the height by means of the screws shown in the figure. Adjust the height adjustment screws by equal amounts so that the parallelism does not change.



Insert a Tandberg test tape No. 23 or a standard azimuth cassette. Adjust the azimuth screw on the playback head to obtain max. output measured on the Play sockets.

\* If you use a Tandberg tape path gauge, part B of the gauge will fit into the tape guides on the playback head when the head is at the correct height. The pointed end of B must be parallel with the head face.



### Record head

#### Adjusting the parallelism

Insert an open cassette and make sure that the tape lies parallel with the head face. Adjust the height by means of the screws shown in the figure.

#### Adjusting the height

Insert a new cassette. Set the deck to Record. Record 1000 Hz from an audio generator at normal recording level. Set the Monitor switch to Tape and adjust the height of the record head by means of the screws shown in the figure to obtain max. output on the Play sockets. When you obtain max. output on the sockets, the tracks across the heads will be at the same height.

Adjust the height adjustment screws by equal amounts so that the parallelism does not change.

## Electrical adjustment

### Equipment required:

- 2 millivoltmeters
- Audio signal generator
- Frequency counter
- Distortion meter
- Wow and flutter meter
- Tandberg test cassettes:  
No. 21 (speed check 1000 Hz)  
No. 22 (wow and flutter check 3150 Hz)
- No. 23 (azimuth adj. playback head 6300 Hz)
- No. 24 (playback level adj. 1000 Hz)
- No. 29 (tape path check)
- Tandberg tape path gauge
- Measuring cassettes:  
Maxell UD XL I (Group I)  
Maxell UD XL II (Group II)  
Maxell Metal MX or TDK Metal MA (MA-R)

### General

Before adjusting the tape path must be cleaned and demagnetized, see page 4. The adjustments require that the tape path is correctly adjusted.

Remove the back panel and the base panel.

Before adjusting, set the knobs to:

- Bias/Rec. Eq. to position I.
- Playback Eq. to position 120 uS.
- Cal. Selector to Off.
- Dolby NR. to Off.

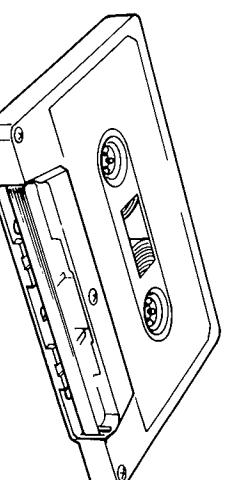
- Input and Output Level controls to maximum.

Before adjusting, fold out page 9.

**Decoder**  
Measure with a millivoltmeter on C502 (Left) and C602 (Right) on the A3, Dolby decoder board. Adjust L501 (left) and L601 (Right) to minimum reading on the millivoltmeter.

### Sensitivity adjustment

- Set the Monitor switch to Source.
- Apply 80 mV, 1000 Hz to the Record sockets.
- Adjust the SENS ADJ. (A15) R2124/R2224 to 725 mV measured on the Dolby Encoder (A1) test points, see figure.



- Insert a cassette (to operate the cassette sensor).
- Set the deck to Stop mode.

- Adjust the REC. METER (A15) R2301/R2401 to obtain 0 dB on the program meters (scale I – II).

### DYNEQ adjustment

The DYNEQ adjustment must be adjusted with the Bias/Rec. Eq. in position I.

When the program meters are correct, reduce the level on the audio generator (1000 Hz) with 10 dB. Set the generator to 15 kHz. Adjust with the DYNEQ ADJ. (A2) R346/R446 to -1 dB (scale I – II) deflection on the program meters.

### Playback adjustment

- Insert Tandberg test cassette No. 23 (azimuth adj. playback head 6300 Hz) or a standard azimuth cassette.

● Adjust the playback azimuth screw to maximum output or best compromise on the Play sockets.

- Insert Tandberg test cassette\* No. 24 (Playback level adj. 1000 Hz) and adjust with PLAYBACK LEVEL (A3) R503/R603 to 725 mV measured on the Dolby Decoder test points TP3 and TP4.
- Adjust the program meters to 0 dB with PLAYB. METER (A15) R2303/R2403.

The PLAYB. EQ. (A4), R713 and R813 are adjusted from the factory and should not be adjusted.

\* If you use a Dolby level cassette, adjust to 580 mV measured on the Dolby Decoder test points TP3 and TP4. Then adjust the program meters to the double-D-symbol.

Press the head bridge assembly away from the capstans. Then check that both pinch rollers meet the capstans at the same time. If necessary, adjust the eccentricity screw shown in the figure.

**Encoder**  
Measure with a millivoltmeter on C107 (Left) and C207 (Right) on the A1, Dolby encoder board.  
Adjust with L101 (Left) and L201 (Right) to minimum reading on the millivoltmeter.

## Adjustments for metal tape

- Set the knobs Bias Fine, Rec. Level Left, and Rec. Level Right to mid-position.
- Set the Bias/Rec. Eq. to Metal and the Playback Eq. to 70 uS.
- Use Maxell Metal MX or an equivalent metal tape.
- Use a – 20 dB recording level.
- NOTE! Remember the azimuth adjustment of the record head.
- Check the frequency response and, if necessary, adjust the BIAS METAL (A5) R909/R1009 to obtain the correct response,  $\pm 3$  dB from 19 to 21000 Hz.

## Record Eq.

- This adjustment affect the record eq. for all groups of tapes. Adjust the RECORD EQ (A2) R312/R412 to +1 dB at 18 kHz when using metal tape.
- Use the same level, – 20 dB.
- If necessary, adjust the RECORD EQ (carefully) so that the frequency response is correct for all groups of tapes.

## Adjusting the record current (Source/Tape) for metal tape

- Use – 10 dB level, 1000 Hz.

- Adjust the record current with REC. LEVEL METAL (A2) R326/R426 to obtain the same output level for both positions on the Monitor switch.
- Check the frequency response with and without the Dolby system. Use 1000 Hz, without the Dolby system as a referance.

## Adjustment for group II tape

- Set the Bias/Rec. Eq. to II/III and the Playback Eq. to 70 uS.

- Use Maxell UD XL II or an equivalent group II tape.
- Use – 20 dB recording level.

NOTE! Remember the azimuth adjustment on the record head. Check the frequency response (see RECORD EQ. adjustment), and if necessary, adjust the BIAS II/III (A5) R907/R1007 to obtain the correct response,  $\pm 3$  dB from 19 to 20000 Hz.

## Adjusting the record current (Source/Tape) for group III tape

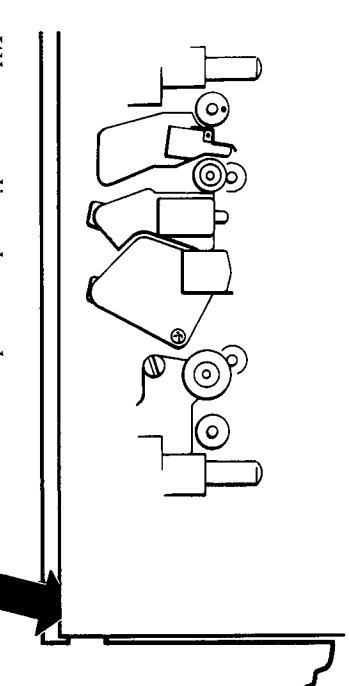
- Use the calibration system (Cal. Selector) to adjust for group III tape.
- Then adjust with REC. LEVEL CAL. (A5) R993 to R (ref.) deflection on the Calibration meter.
- Set the Cal. Selector to Rec. Level L.
- Check that the left Decoder (A3) test point TP3 has 580 mV and that the deflection on the Calibration meter is on R (ref.).
- Set the Cal. Selector to Bias Fine.
- Measure on the right Decoder (A3) test point TP3. This level is approximately 25 dB below 120 uS.
- Use Maxell UD XL I or an equivalent group I tape.
- Use a – 20 dB recording level.
- NOTE! Remember the azimuth adjustment on the record head. Check the frequency response (see RECORD EQ. adjustment) and if necessary, adjust the BIAS I (A5) R905/R1005 to obtain the correct response,  $\pm 3$  dB from 19 to 19,000 Hz.

- Then adjust the BIAS FINE CAL. (A5) R991 to middle deflection on the calibration meter.
- Set the Cal. Selector to Azimuth.
- Adjust with the AZIMUTH CAL. (A5) R989 to R deflection on the Calibration meter.
- Check the Calibration system in all functions and with all groups of tapes.
- Use – 10 dB level, 1000 Hz.

- Adjust the record current with REC. LEVEL I METAL (A2) R320/R420 to obtain the same output level for both positions on the Monitor switch.
- Check the frequency response with and without the Dolby system. Use 1000 Hz, without the Dolby system as a referance.
- Use – 10 dB level, 1000 Hz.
- Use – 10 dB level, 1000 Hz.

## Distortion

- Record 1000 Hz at 0 dB deflection on the meters. The max. distortion for record/playback are 3% with metal tape and 1% with conventional tapes.



Where to adjust the speed

## Adjusting the calibration system

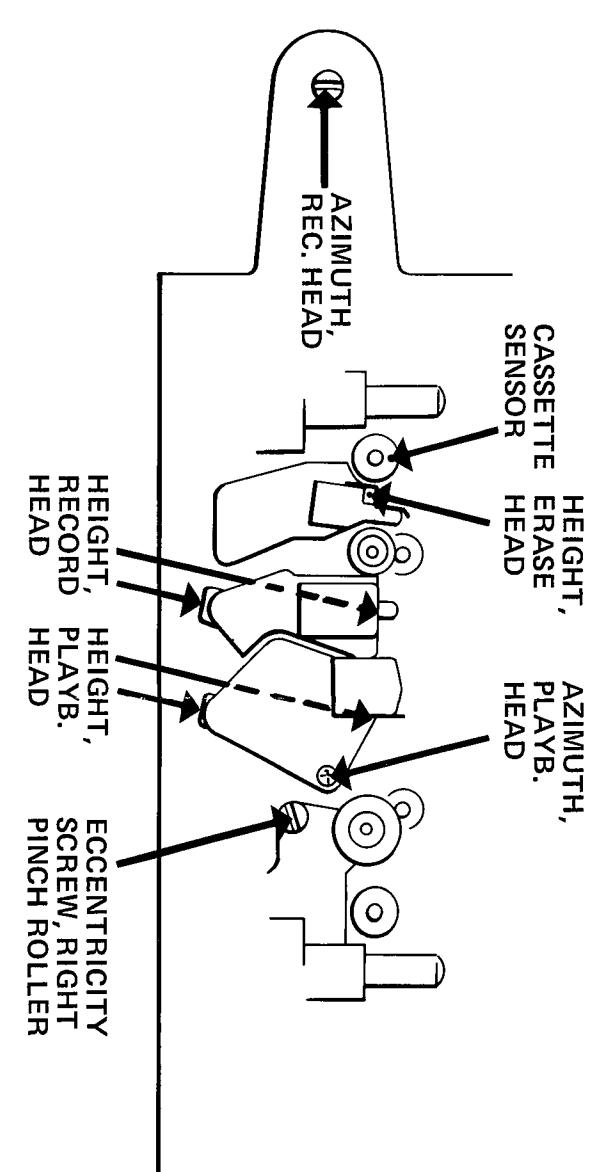
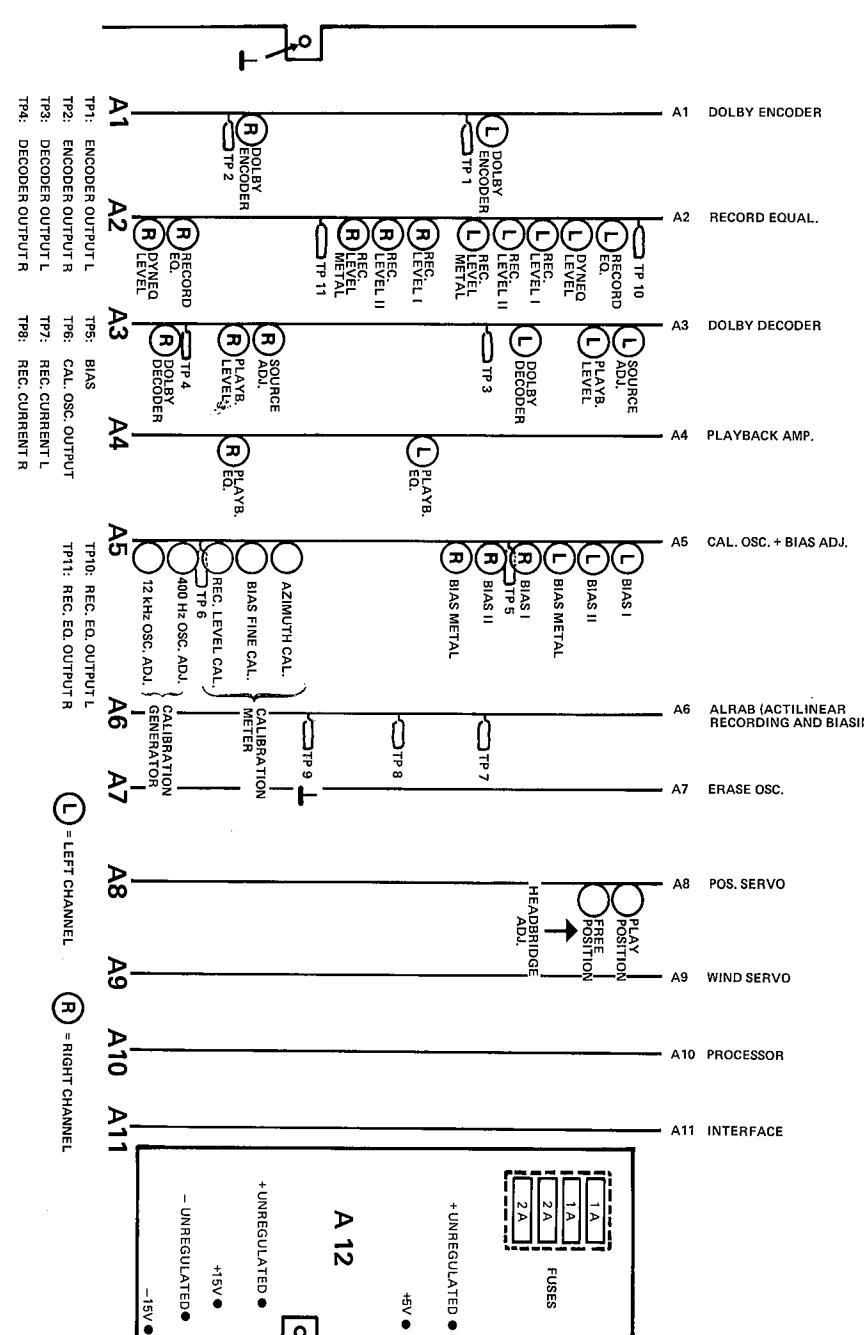
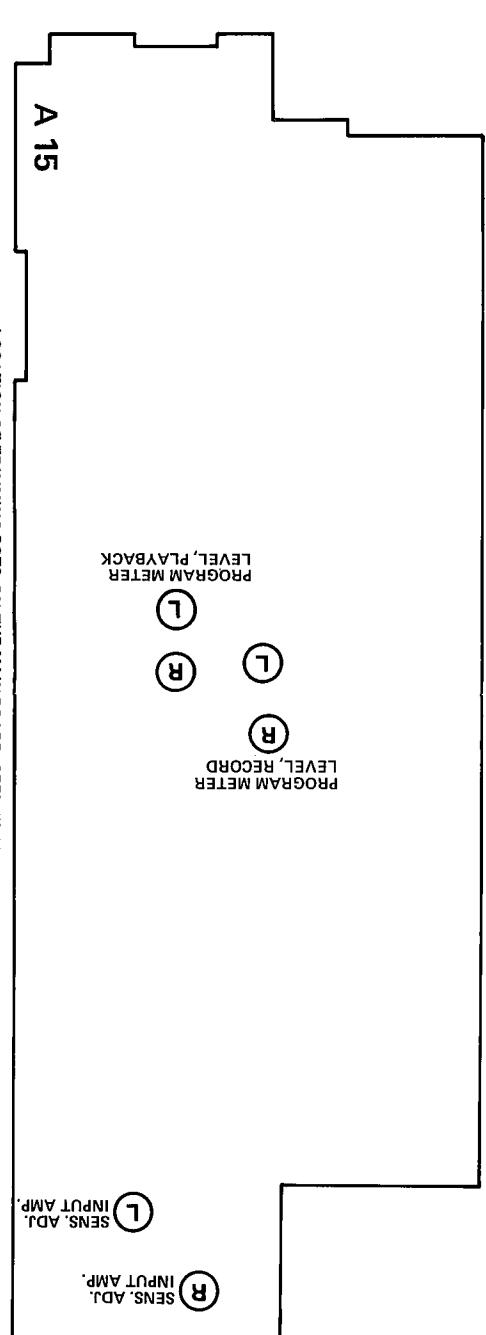
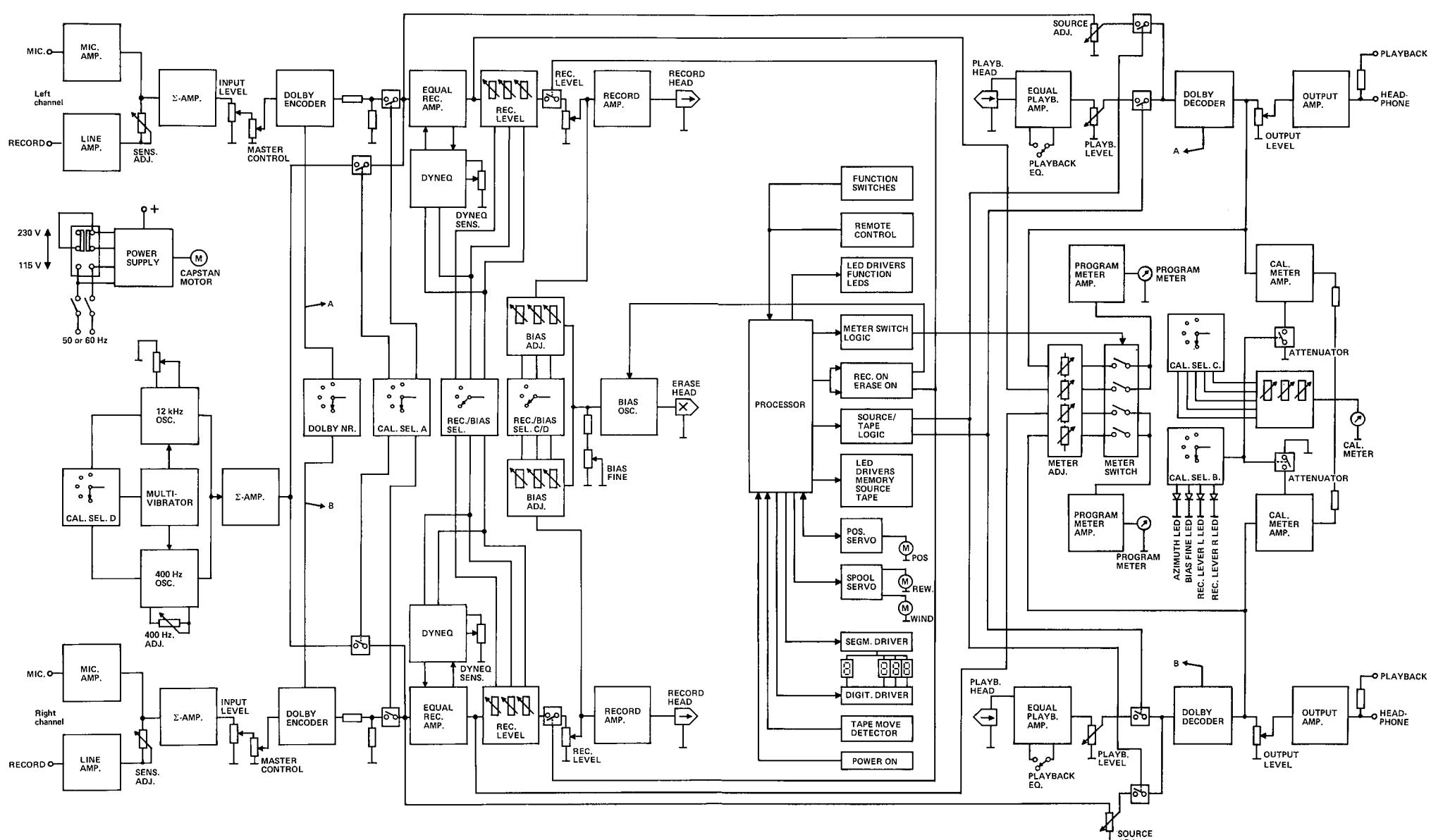
- Set the TCD 3004 to Stop.
- Set the Monitor switch to Source.
- Set the Cal. Selector to Rec. Level R.

If necessary, adjust SPEED ADJ. to correct speed. Remove the front panel, see page 2. Then adjust the SPEED ADJ. on the motor control board with an insulated screwdriver, see figure.

## Speed check

- Play back Tandberg test cassette No. 21 (speed check 1000 Hz), and measure with a frequency counter on the Play sockets:  $\pm 0.5\%$  (995 to 1005 Hz).

- Use a narrow band filter, frequency  $< 10$  Hz: Metal tape  $> 80$  dB.
- NOTE! If filter bandwidth is too wide, it is not possible to measure better than approximately 75 dB.
- Measure on the Play sockets:  
Record/playback (DIN):  $< 0.12\%$   
Record/playback (RMS):  $< 0.09\%$ .



LOCATION OF TRIMMING POT'S ON THE MAIN BOARD, SEEN FROM THE COMPONENT SIDE.

Q150 and Q151 give  $\pm 10V$  for the Dolby IC circuits. The extra RC-filters (22 ohms, 10 nF) reduce the risk of HF-instability.

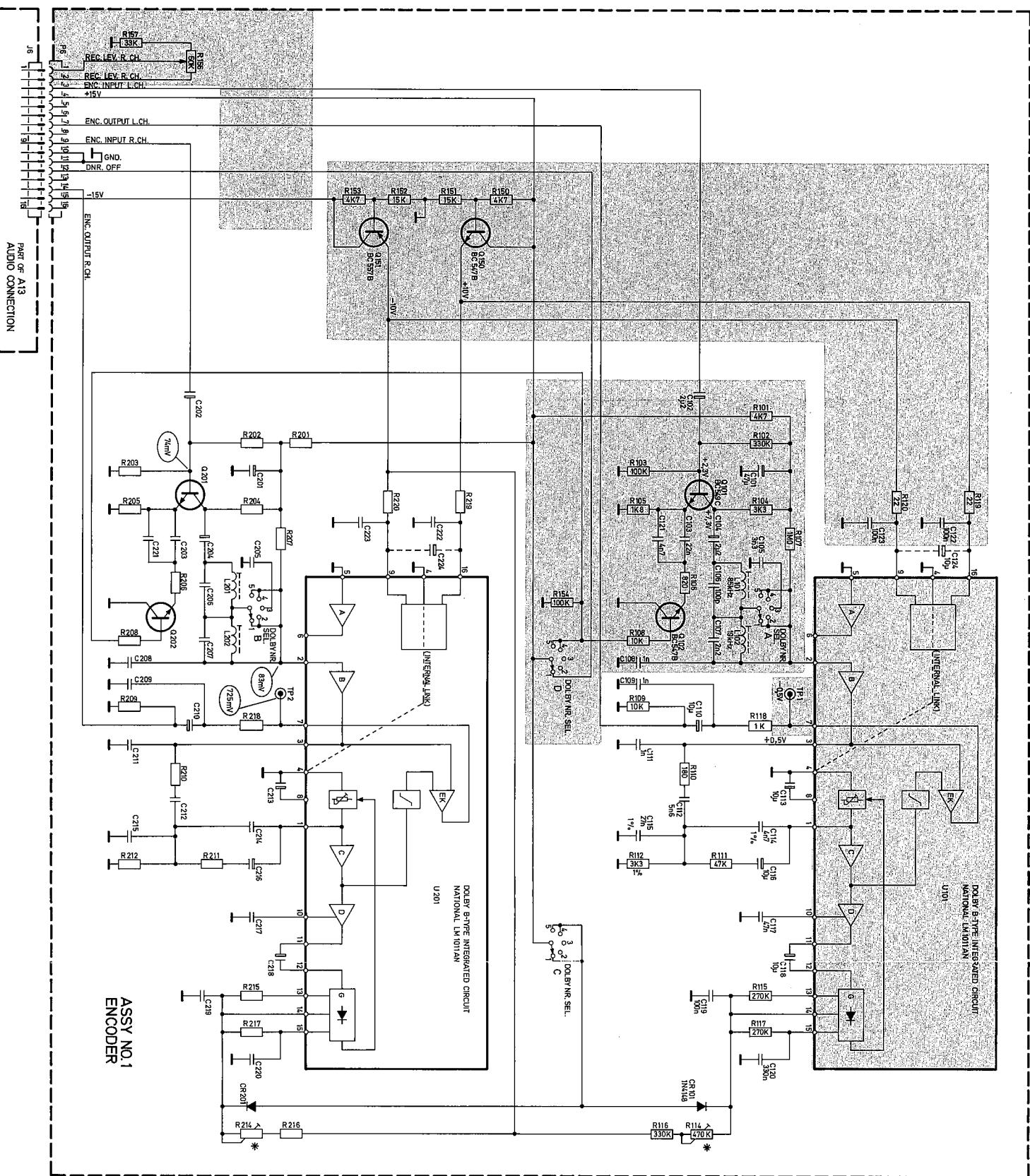
The Dolby IC operates as a standard Dolby-B encoder. Supply voltage is  $\pm 10V$ , pin 4 is grounded. The first amplifier stage is not used due to a poor S/N ratio. Max. voltage at pin 3 and 7 is approx. 6 V RMS. The Dolby NR circuit is switched on and off with DC voltage. TP1 and TP2 carry output signals.

Q101 is the input transistor, Q102 switches Dolby FM EQ on. The chosen components give 25 – 75 usec. EQ (USA). Filters for bias and pilot tone (85.5 kHz and 19 kHz) are adjusted from the factory.

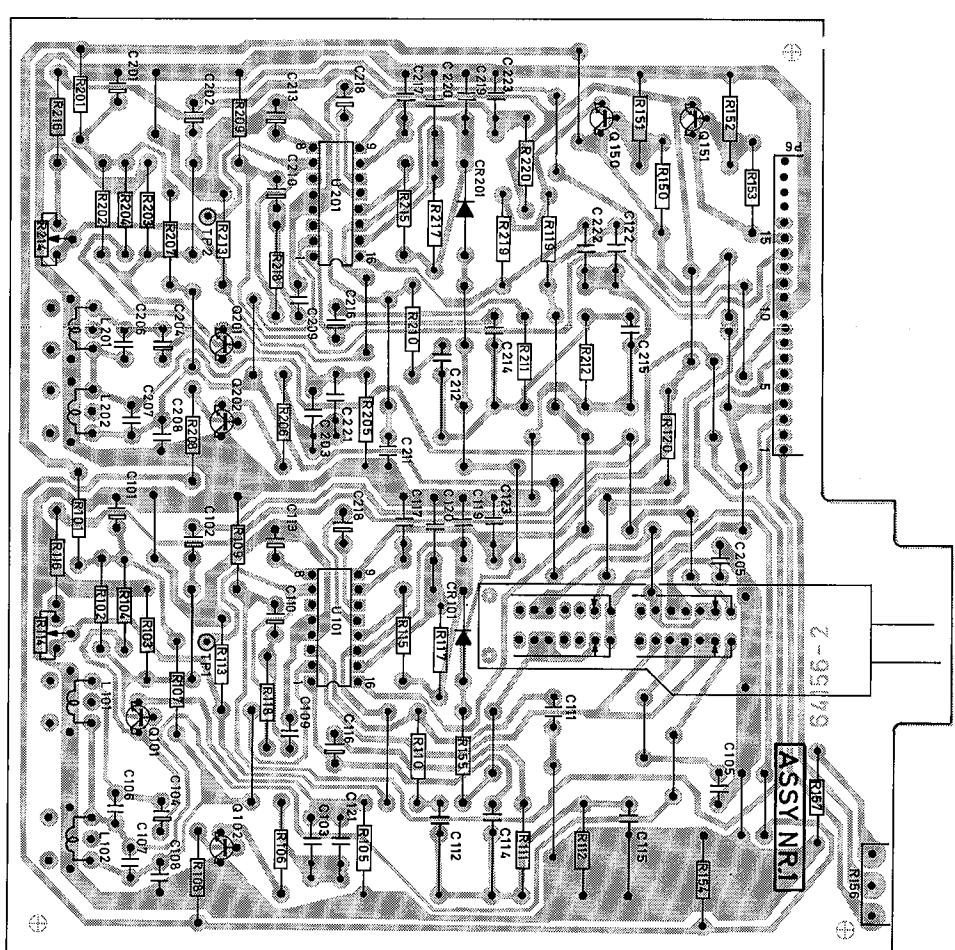
R156 is record level potentiometer for the right channel.

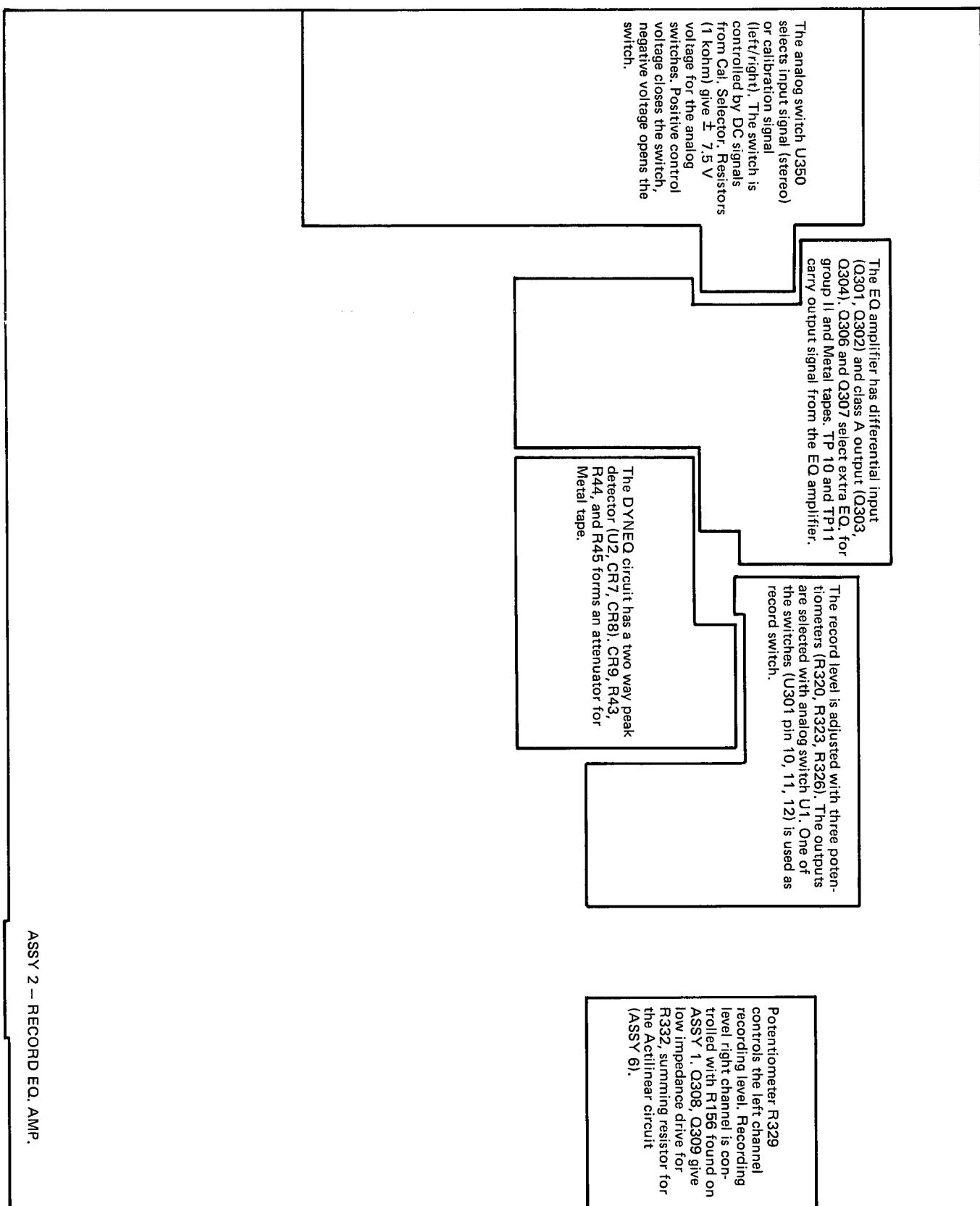
1mV  
DENOTES DC VOLTAGES  
100mV  
DENOTES SIGNAL VOLTAGES (1000Hz)

## ASSEMBLY No. 1, ENCODER

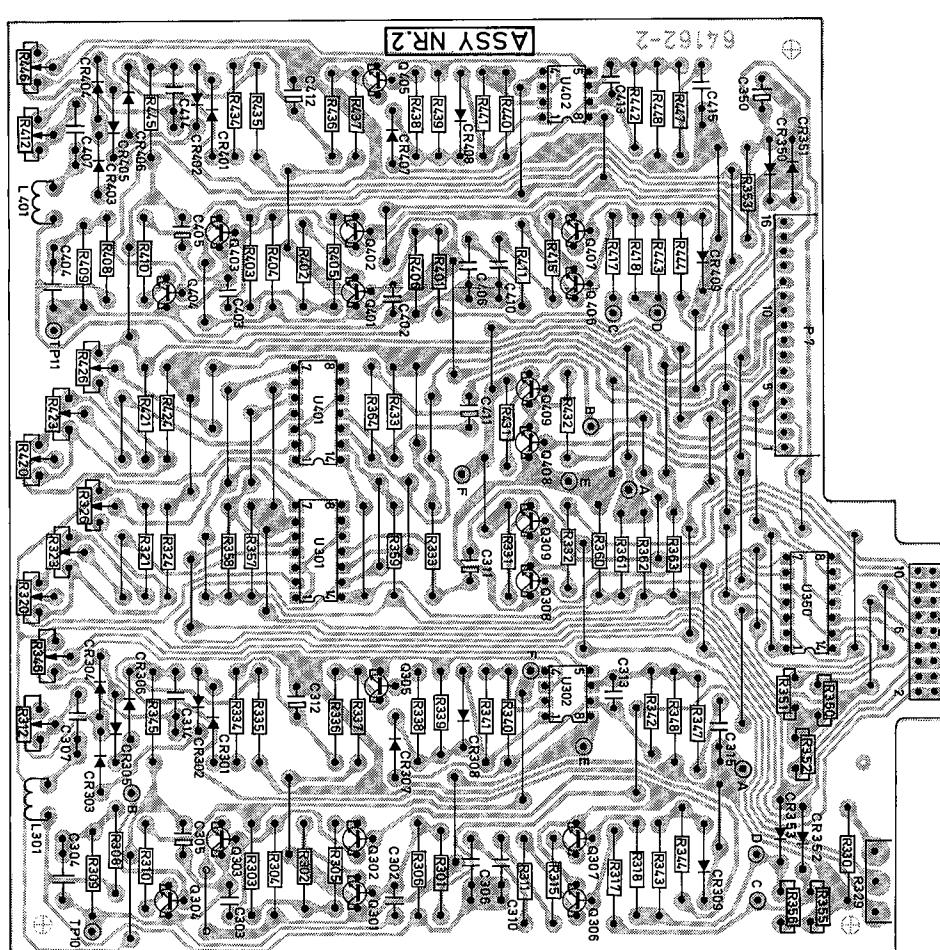
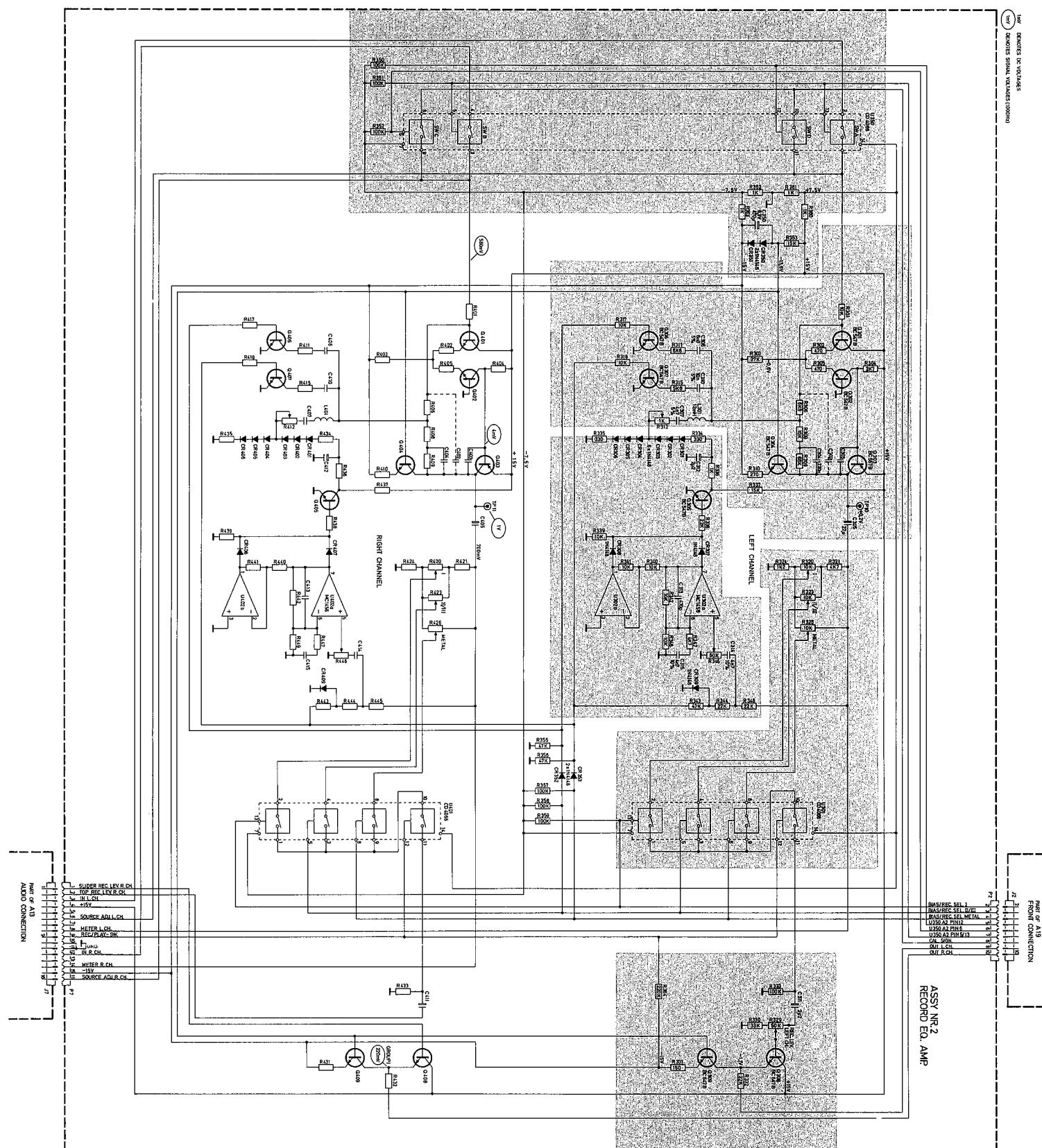


ALL THE BOARDS ARE SEEN FROM THE SOLDER SIDE.





**ASSEMBLY No. 2, RECORD EQ. AMP.**



R557, WINDING SPEED  
ADJ. is connected to ASSY  
No. 9.

Q550 and Q551 give  $\pm$  10 V for the  
Dolby IC circuits. The extra RC filters  
(22 ohms, 100 nF) reduce the risk of  
HF-instability.

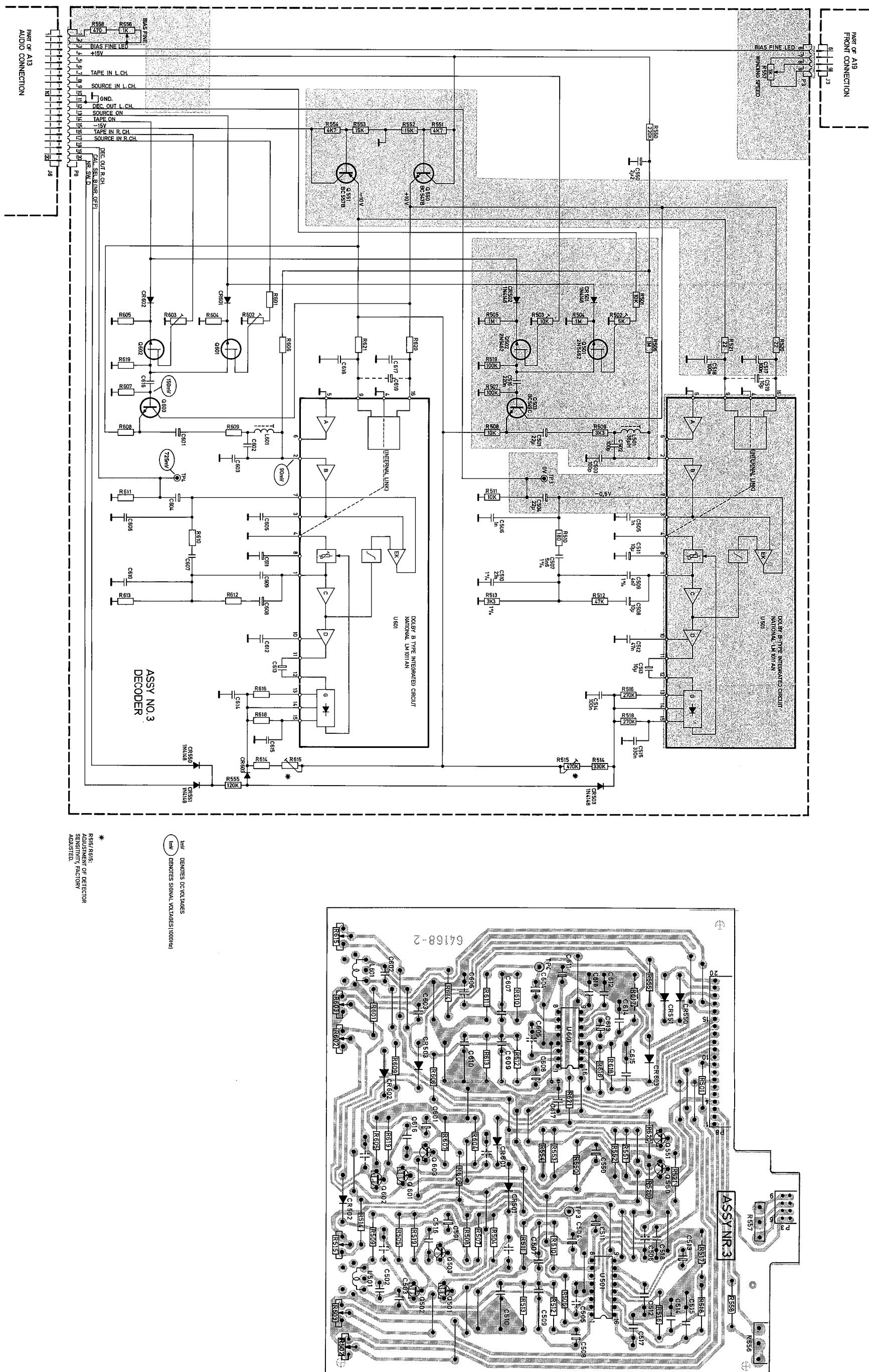
The Dolby IC operates as a standard Dolby-B decoder. Supply voltage is  
 $\pm$  10 V, pin 4 is grounded. The first amplifier stage is not used due to a  
poor S/N ratio. Max. voltage on pin 3 and 7 is approx. 6 V RMS. The  
Dolby NR circuit is switched on and off with DC voltage. TP3 and  
TP4 carry output signals.

Q501 and Q502 are the switches for the  
Tape/Source function, +15 V: Open and 0 V:  
Closed. Q503 gives low impedance for the  
bias trap on 85.5 kHz. The trap is factory  
adjusted.

BIAS FINE ADJ is  
connected to ASSY  
No. 5.

ASSY 3 – DECODER

ASSEMBLY No. 3, DECODER

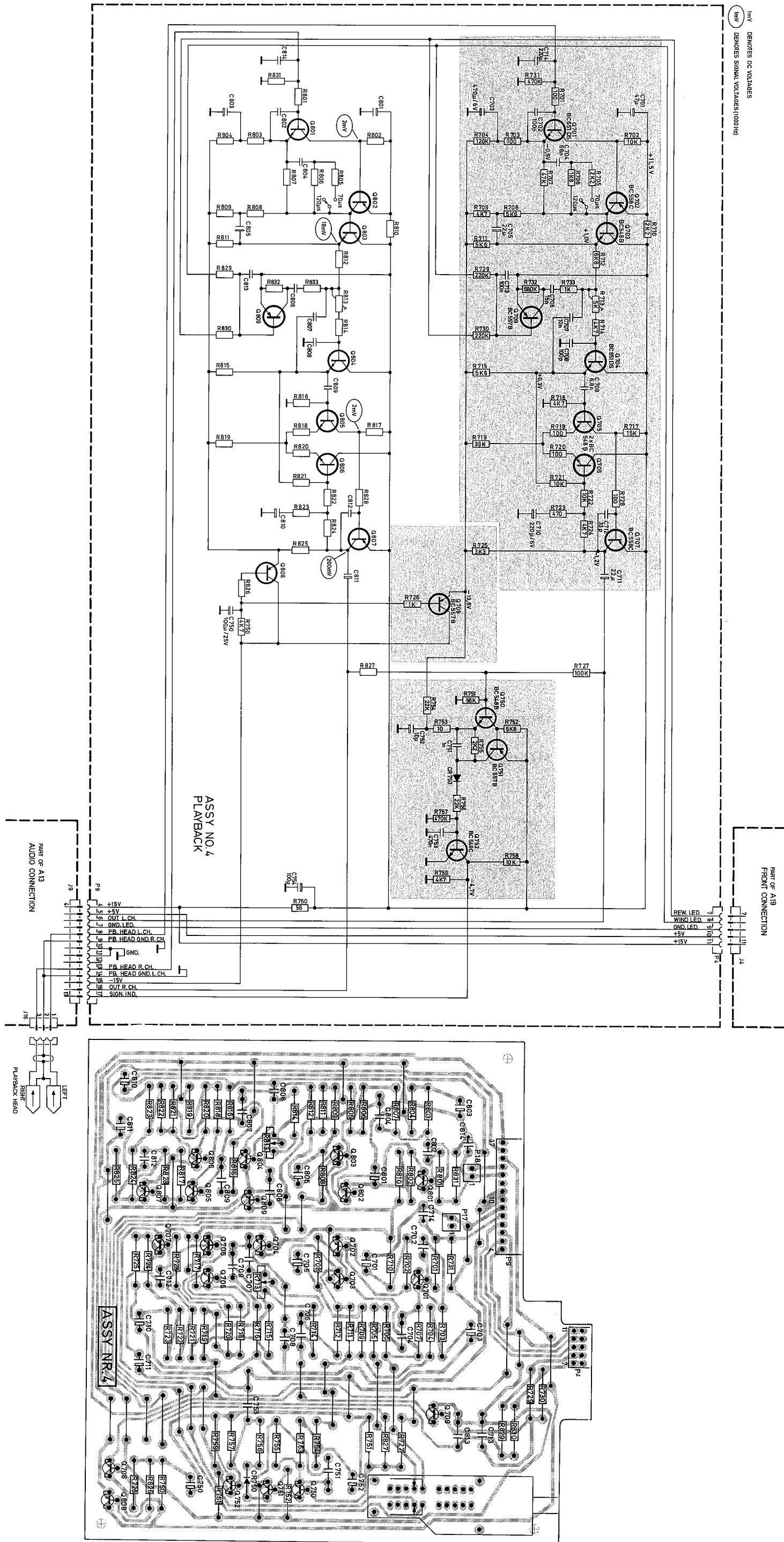


The playback amplifier is a 3 stage amplifier. Stage 1 (Q701, Q702, Q703) is a standard 120 - 70  $\mu$ sec. playback amplifier. Stage 2 (Q704) is a second order low pass filter with approx. 10 dB gain at the crossover frequency. R713 adjusts the frequency from approx. 21 to 29 kHz. Q709 switches C706 in during wind and newwind to reduce the high frequency on the output sockets. Stage 3 has constant gain of 11x (R723, R724). C709, R716, R721, R722 is a phase shifting network.

NOTE! A 1 kohm resistor (R733) is inserted in series with C6 to prevent instability.

Q708 works as a ripple filter.

Q750, Q751, Q752 operate as a program detector. The program detector is not used, and the input (R751) is grounded.



One half of the U950 produce 400 Hz triangle waves.  
The other half is a second order filter.

Q953 and Q954 are a 2 Hz flip-flop for bias fine signal (400 Hz to 12 kHz).

U951 produces a 10 kHz signal. The signal is almost a sine wave.

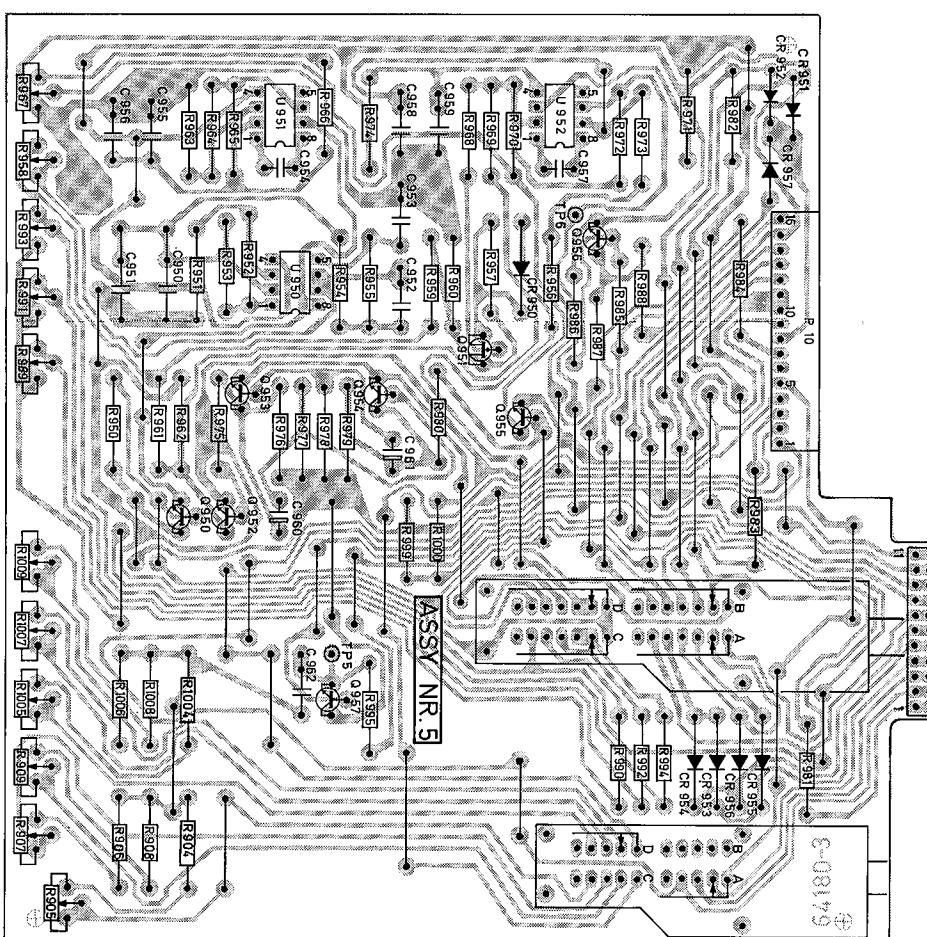
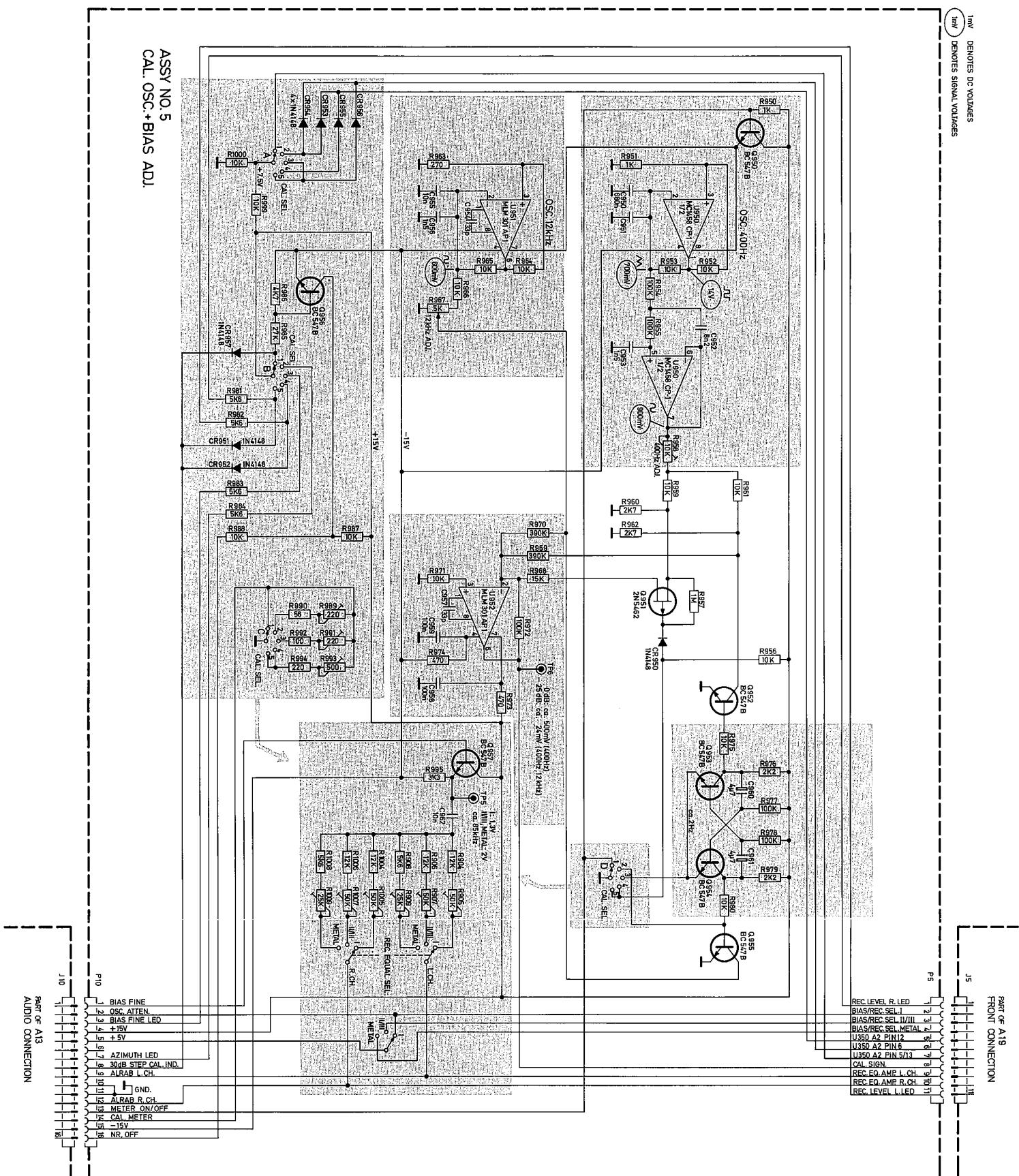
U952 works as a summing amplifier. TP6 shows the output signal.

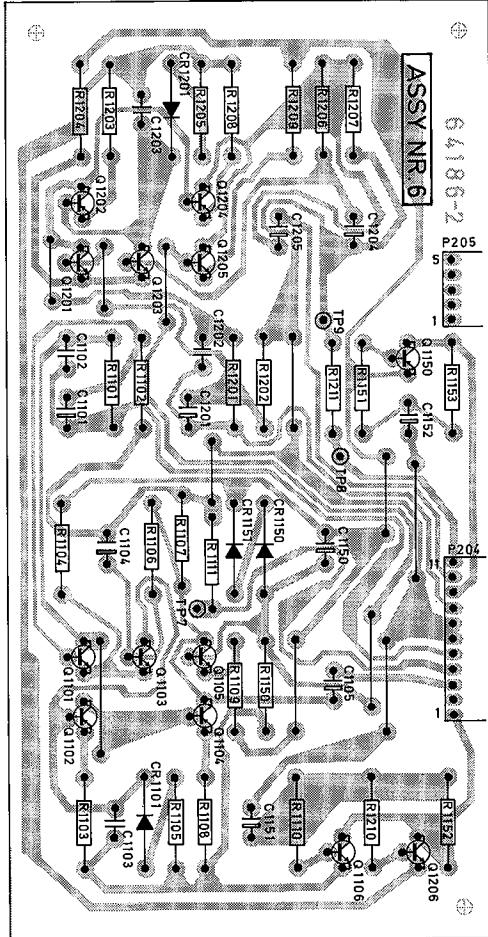
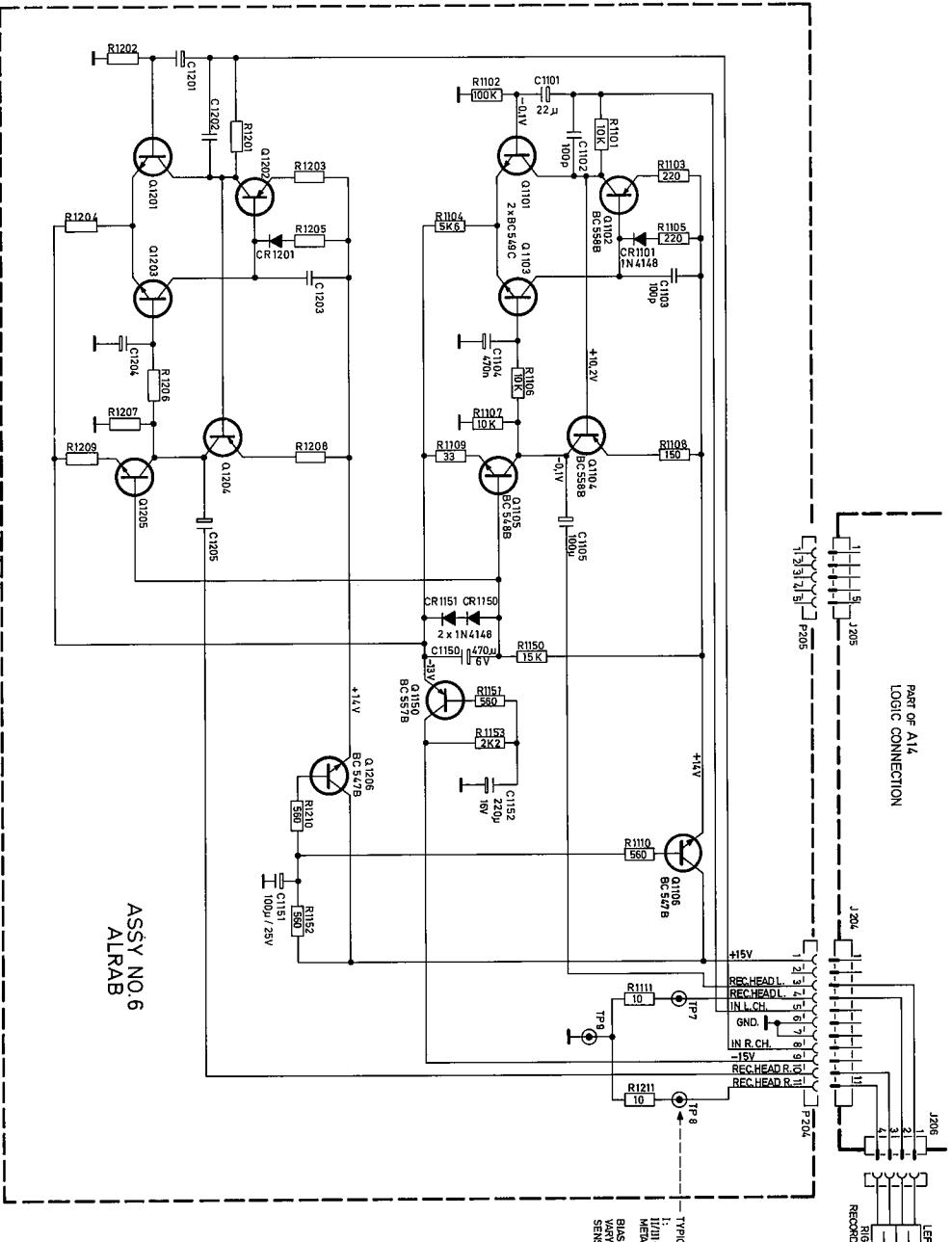
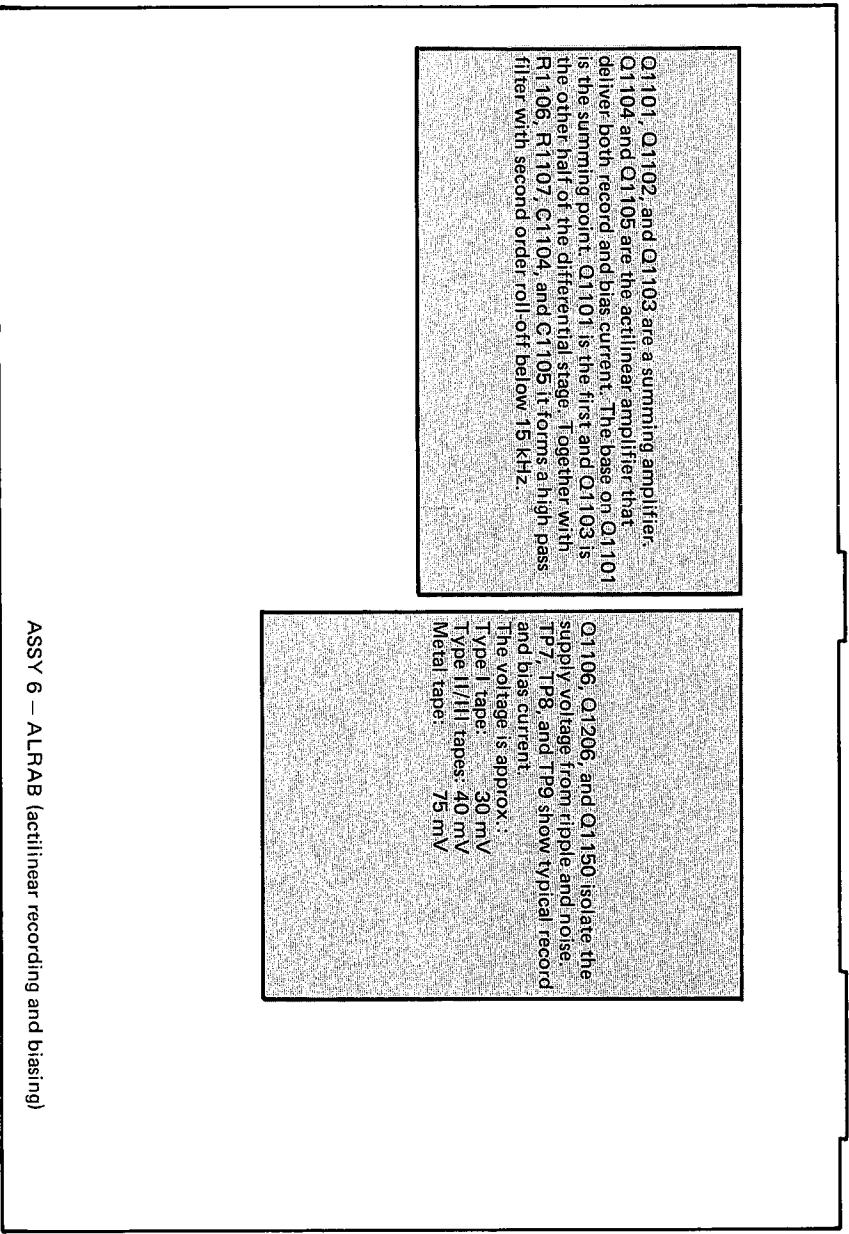
Q957 is a booster/emitter follower for the bias signal. TP5 shows bias voltage. The bias resistors set the current into the summing points of the record amplifiers.

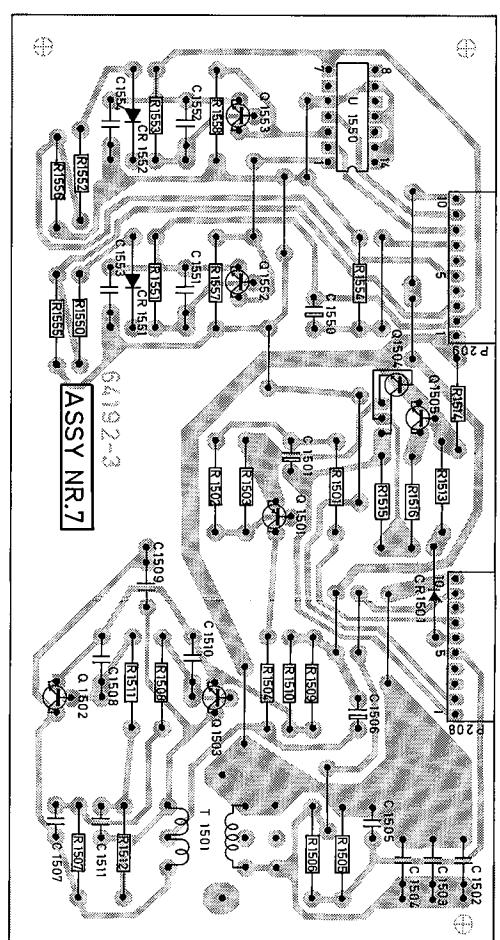
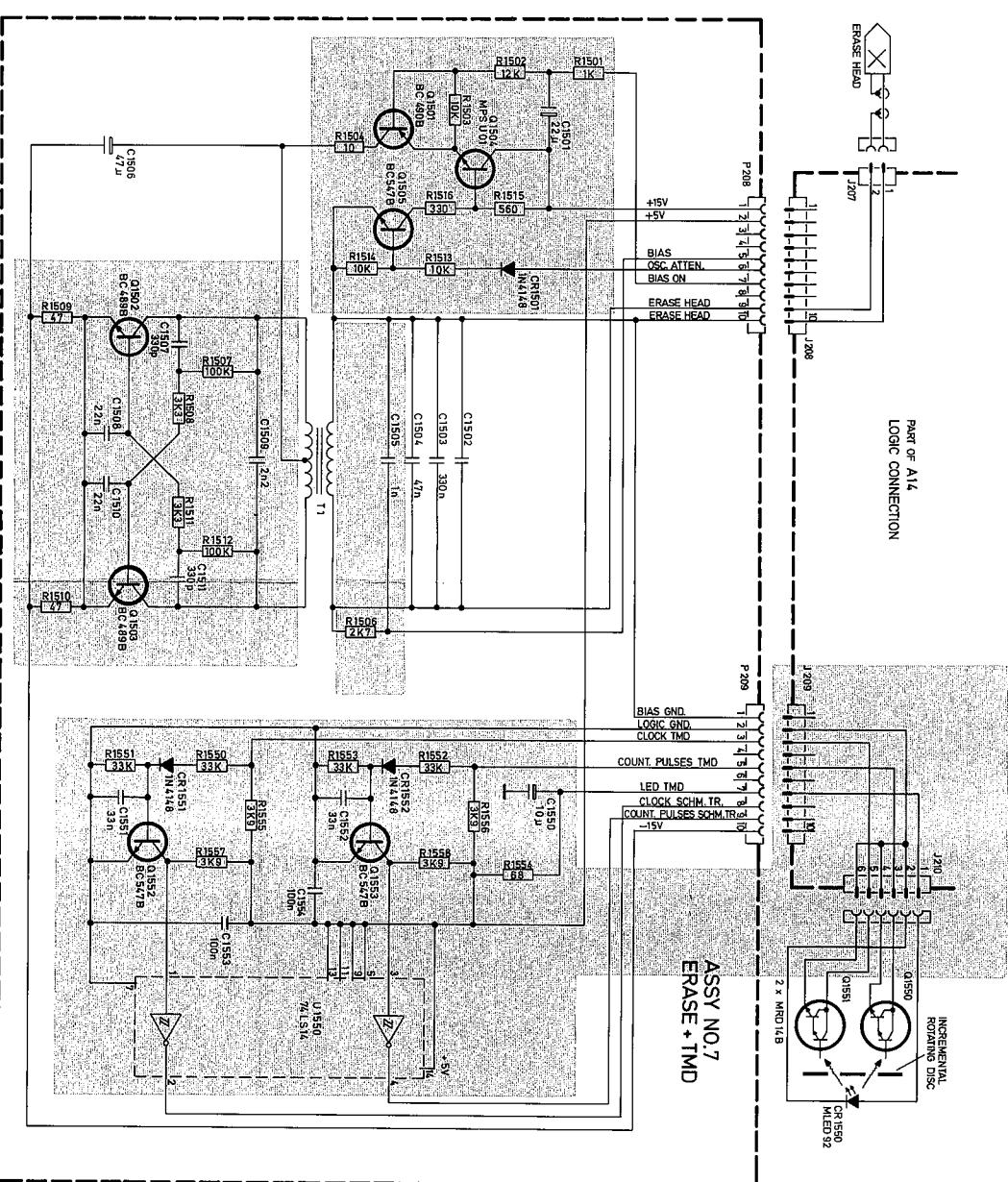
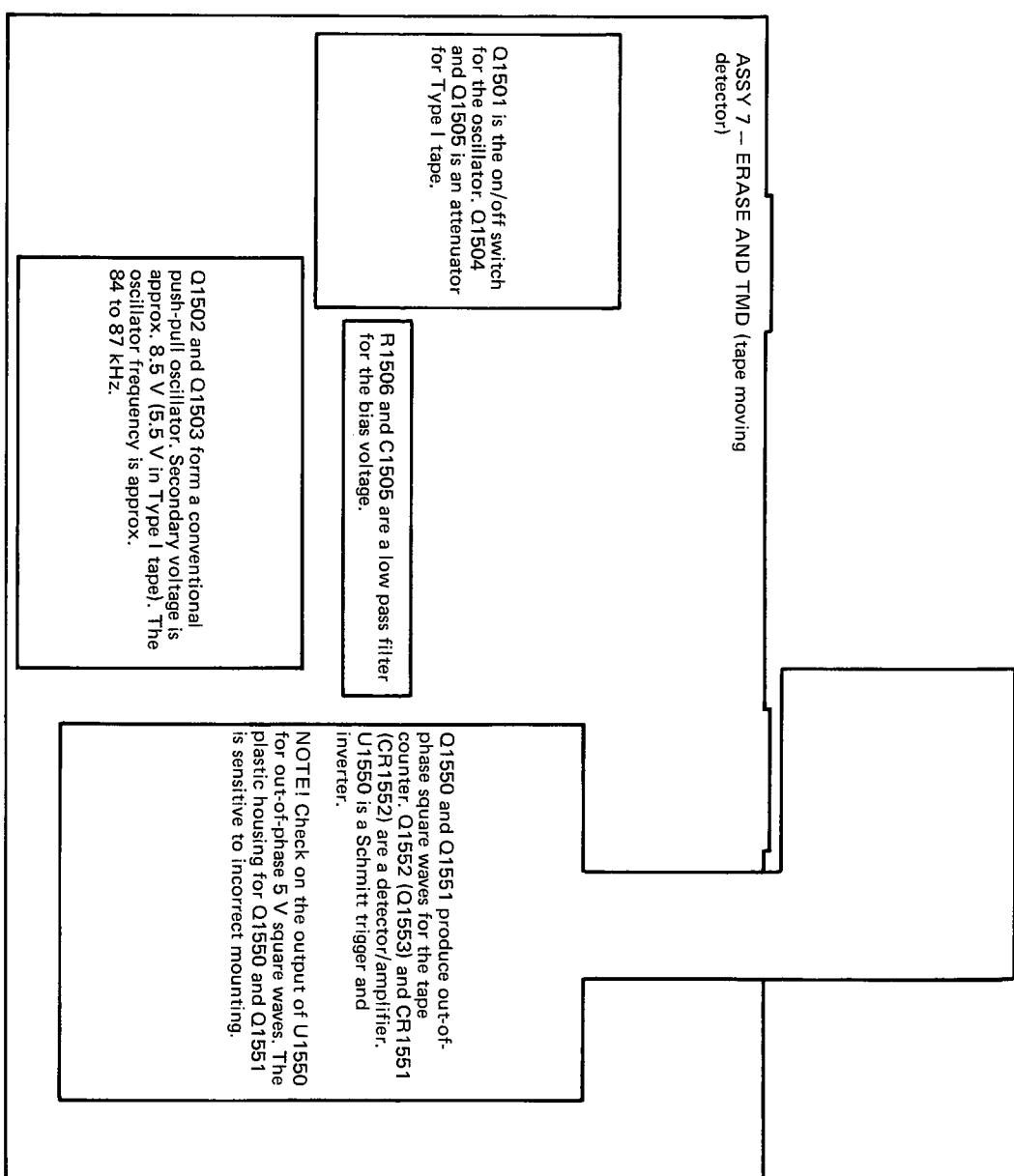
This switch controls the cal. oscillator, meter adjustment, LED's and Dolby decoder off.

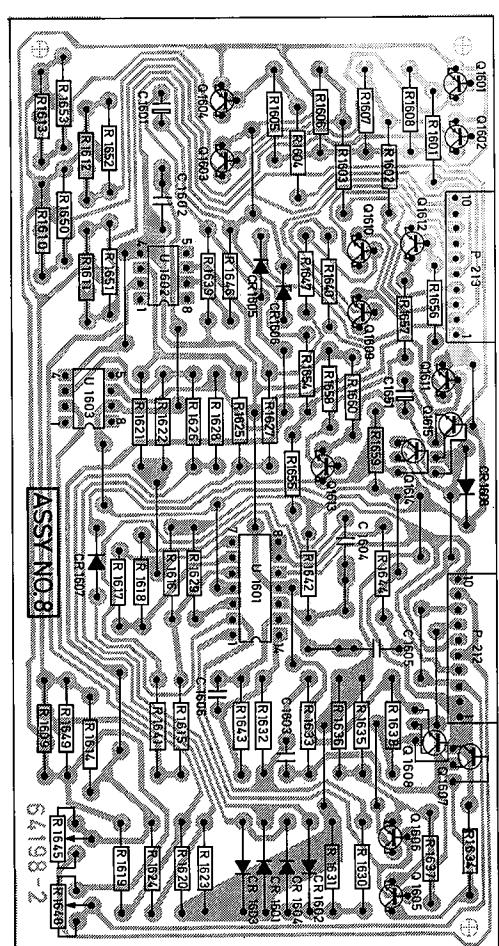
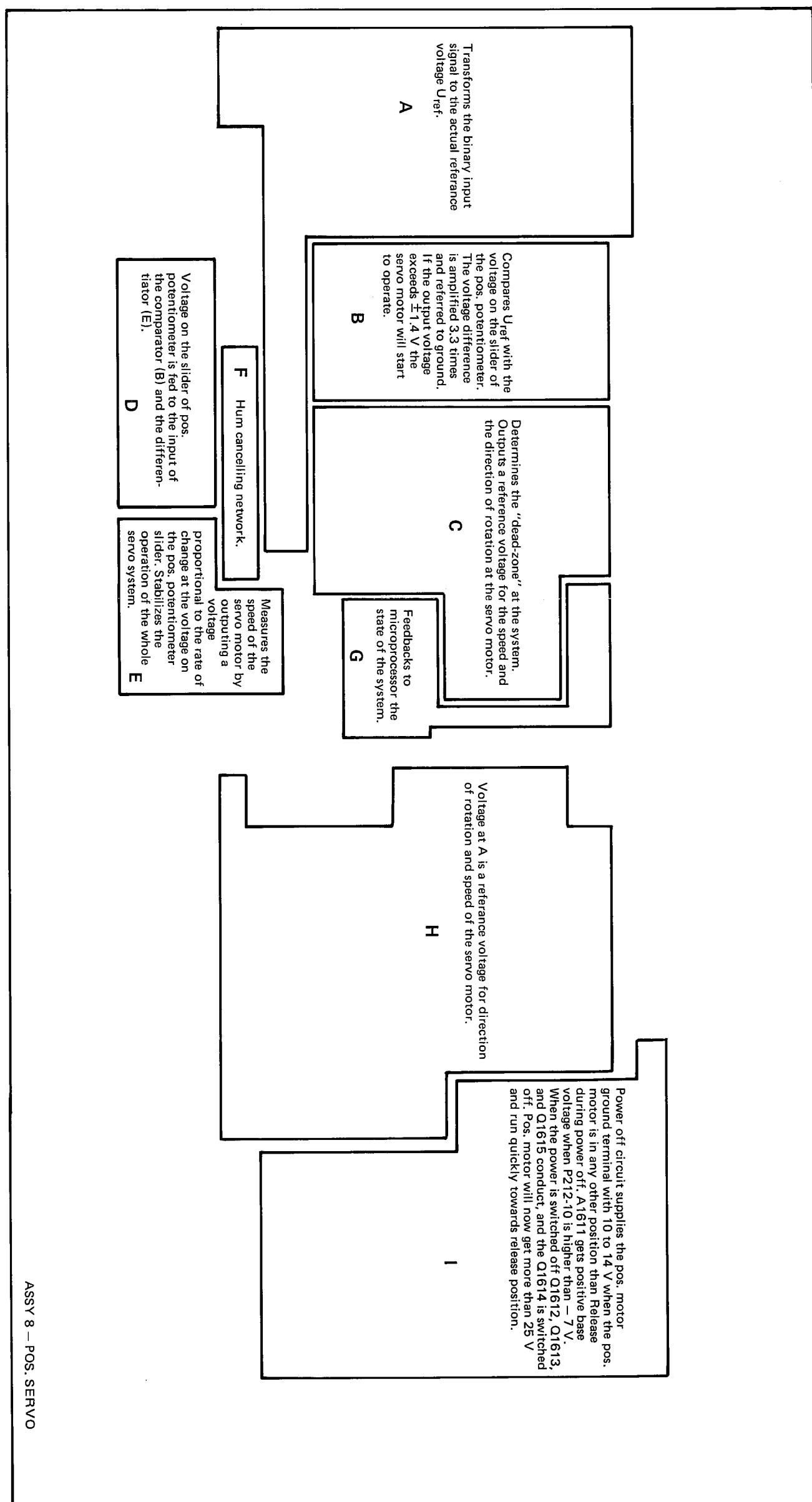
ASSEMBLY No. 5, CAL. OSC. + BIAS ADJ.

ASSY NO.5  
CAL. OSC.+BIAS ADJ.

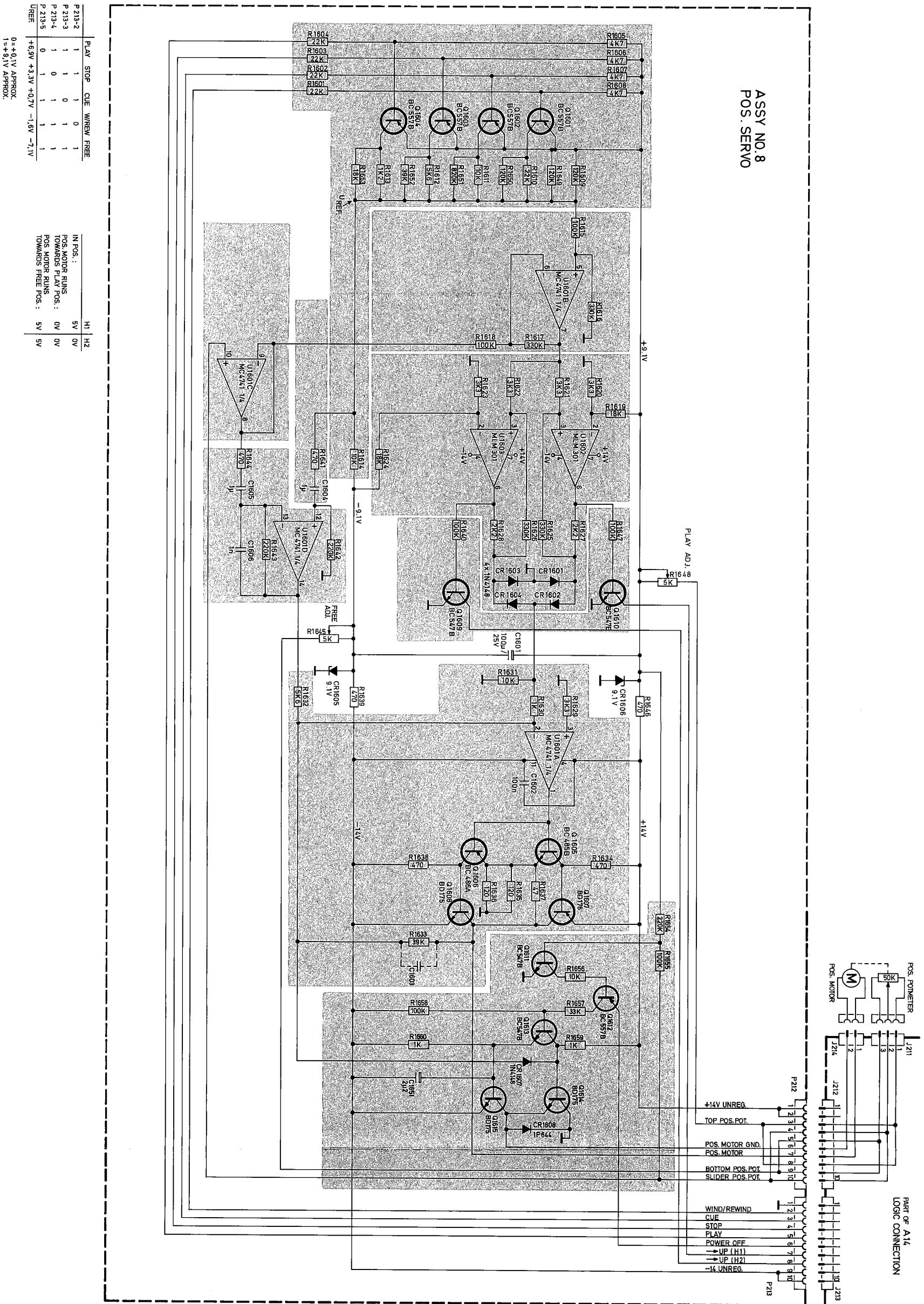




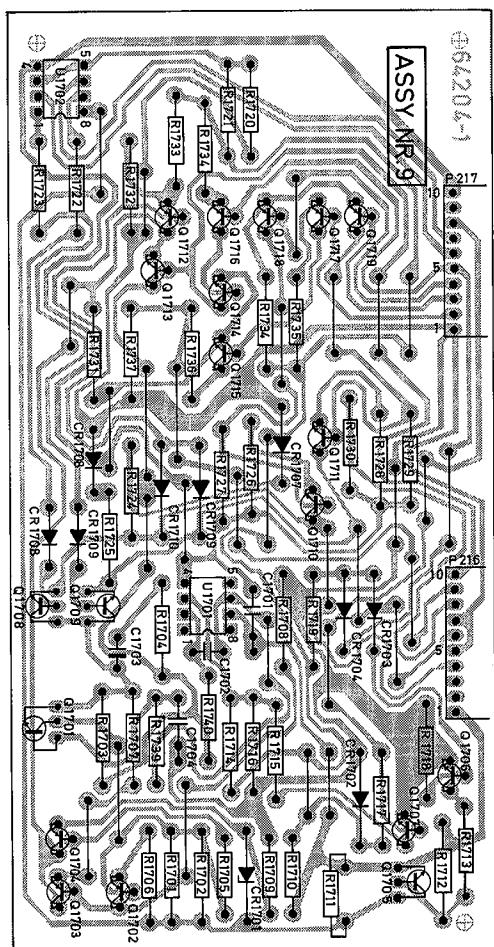
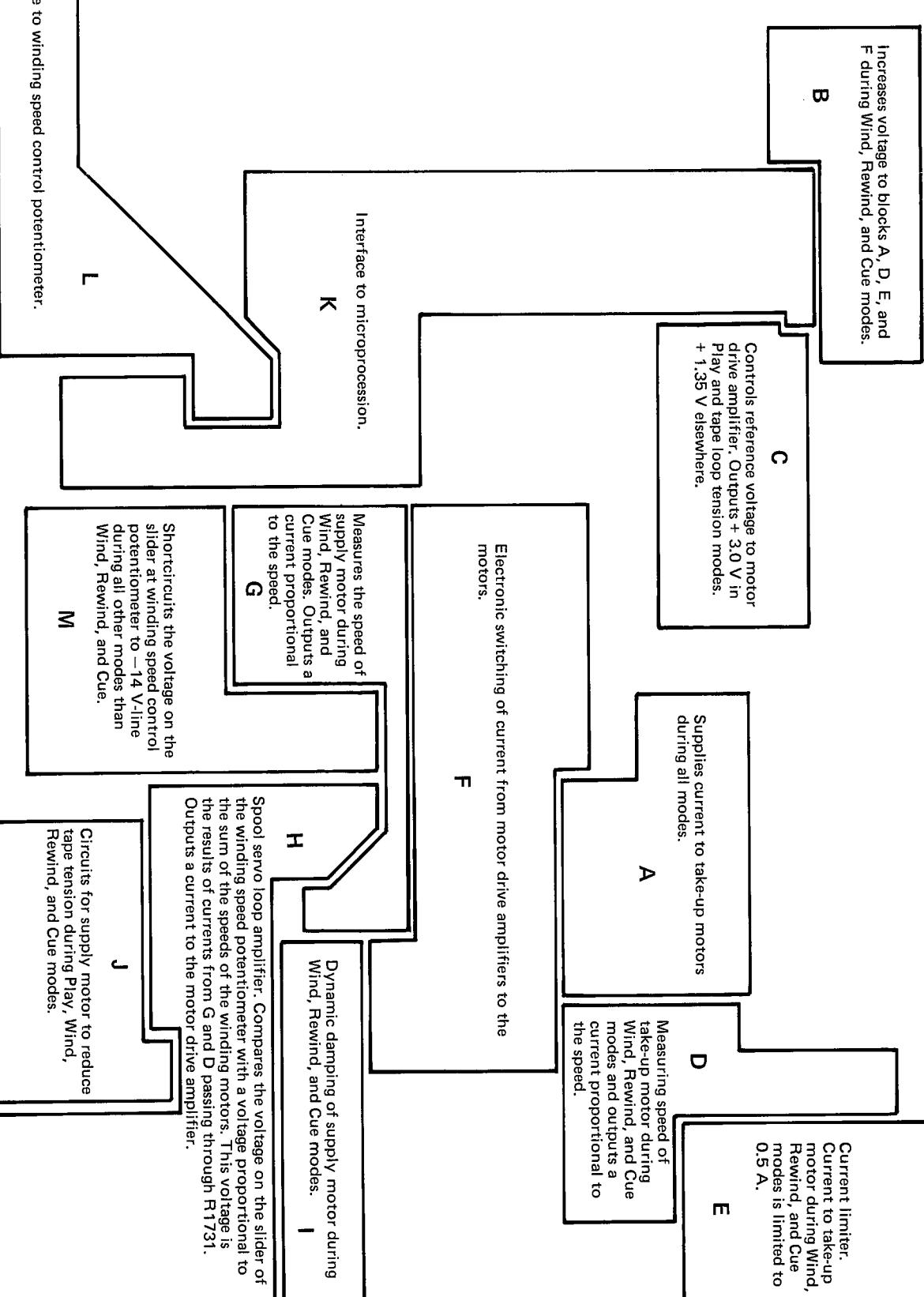


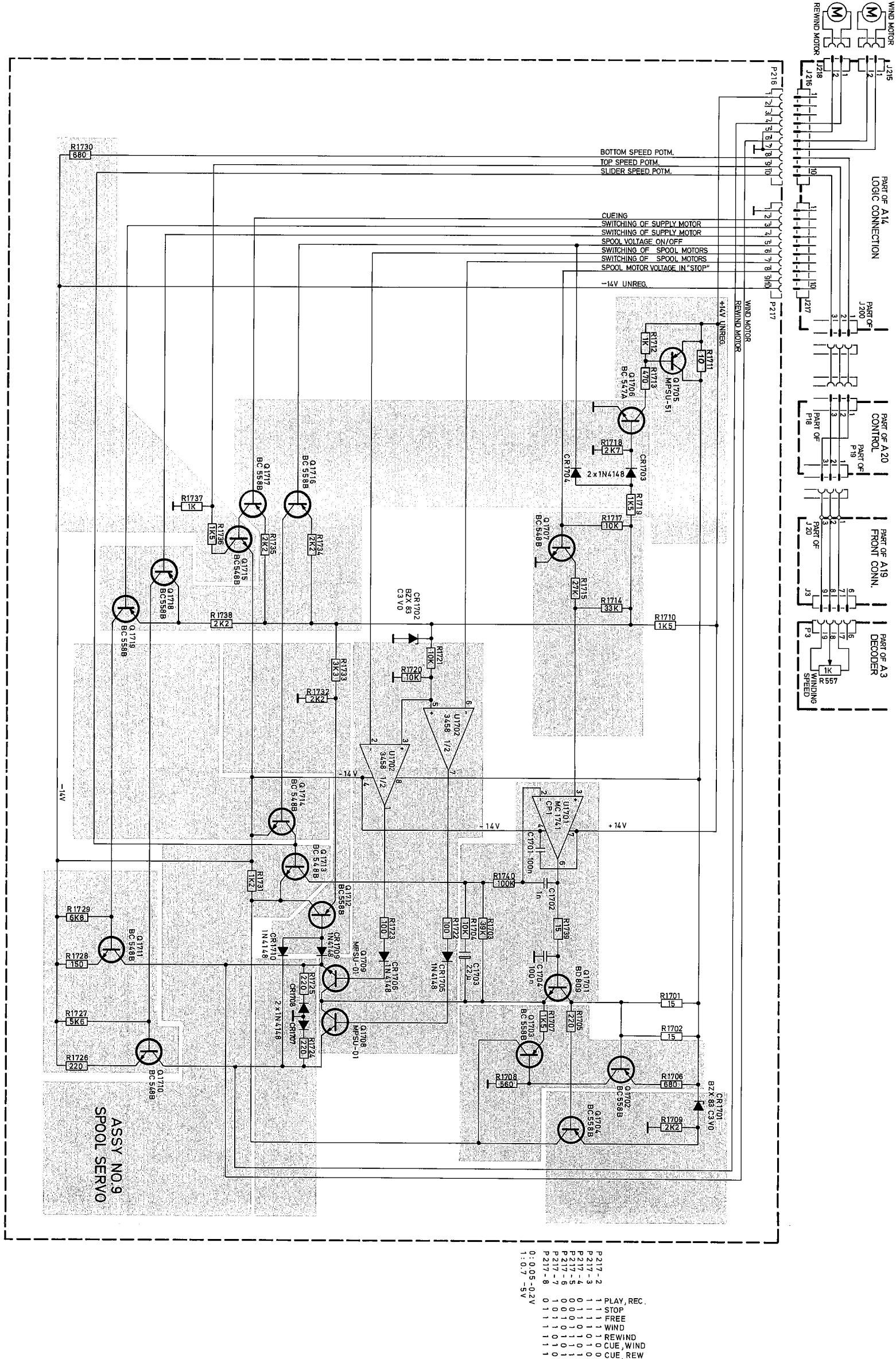


ASSY NO.8  
POS. SERVO



ASSY 9 – SPOOL SERVO





```

  0-10000 -> PLAY, REC.
  1-00000 -> STOP
  1-10101 -> FREE
  1-01000 -> WIND
  0-01100 -> REWIND
  1-01010 -> CUE, WIND
  1-01101 -> CUE, REW
  0-00000 -> TAPE LOOP TENTION

```

The processor gets the power-off signal on pin 39 (negative pulse) when P220-56 goes high.

The TCD 3004 uses a MC3870 processor. The processor is 100% factory tested. R1805 sets the clock frequency approx. 3.5 to 4 MHz. The frequency is divided down to the display frequency 107 Hz, measured on P222, pin 1 to 4 on ASSY, approx. 3.5 to 4 MHz. The frequency is not critical. The processor has a built-in power-on detector. The voltages on P220-28 and P220-29 are critical for correct operation.

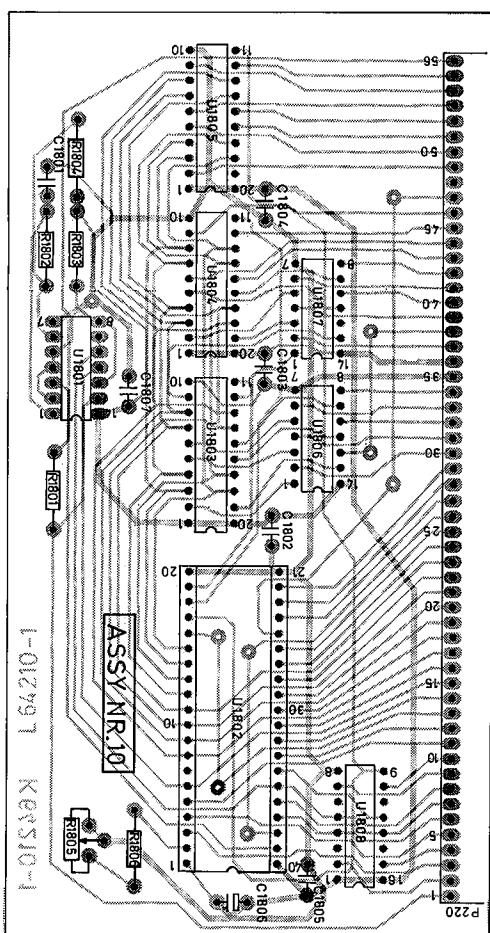
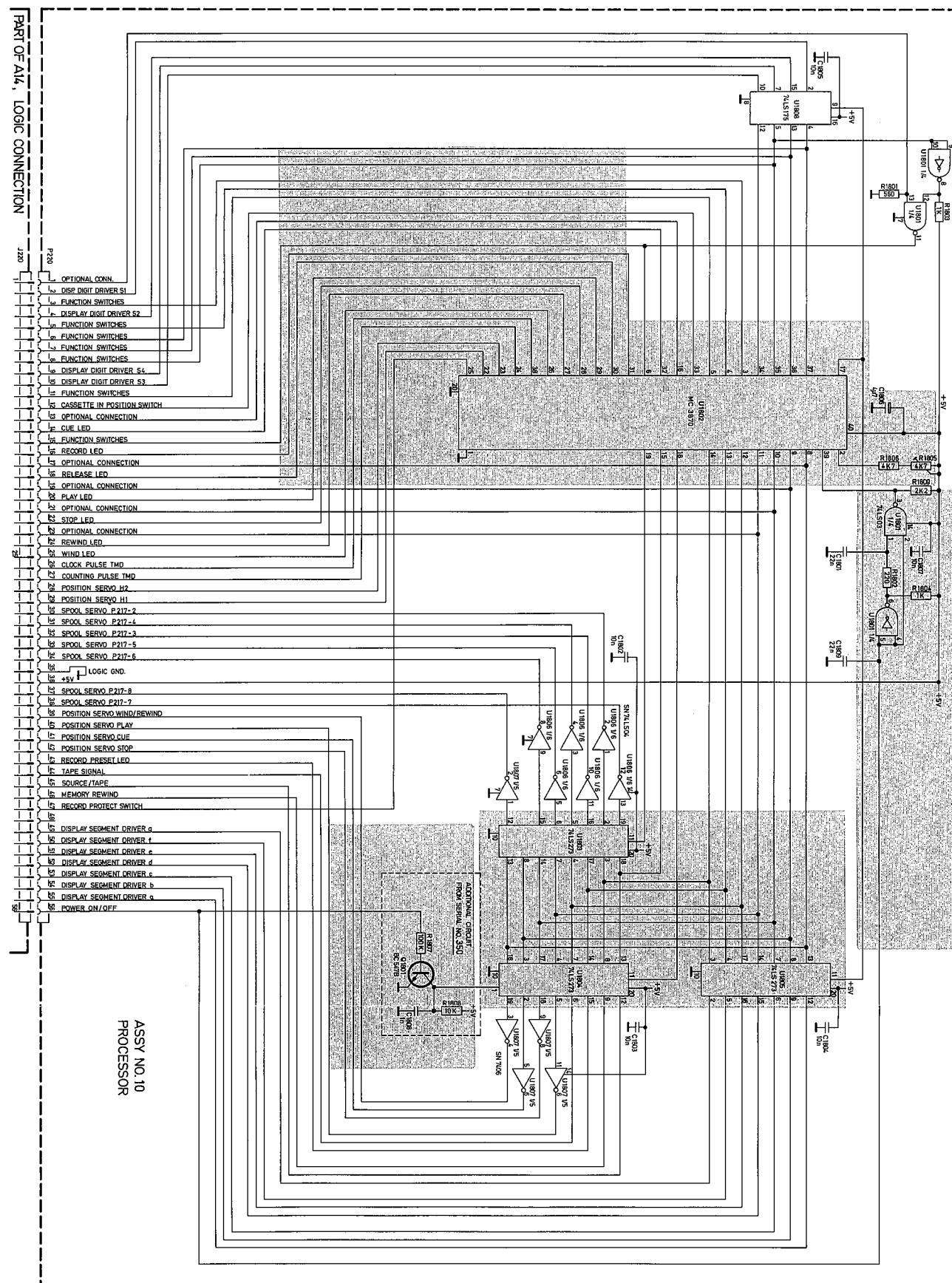
P220-28 = H2 = 0 V, in position  
P220-29 = H1 = 5 V, in position

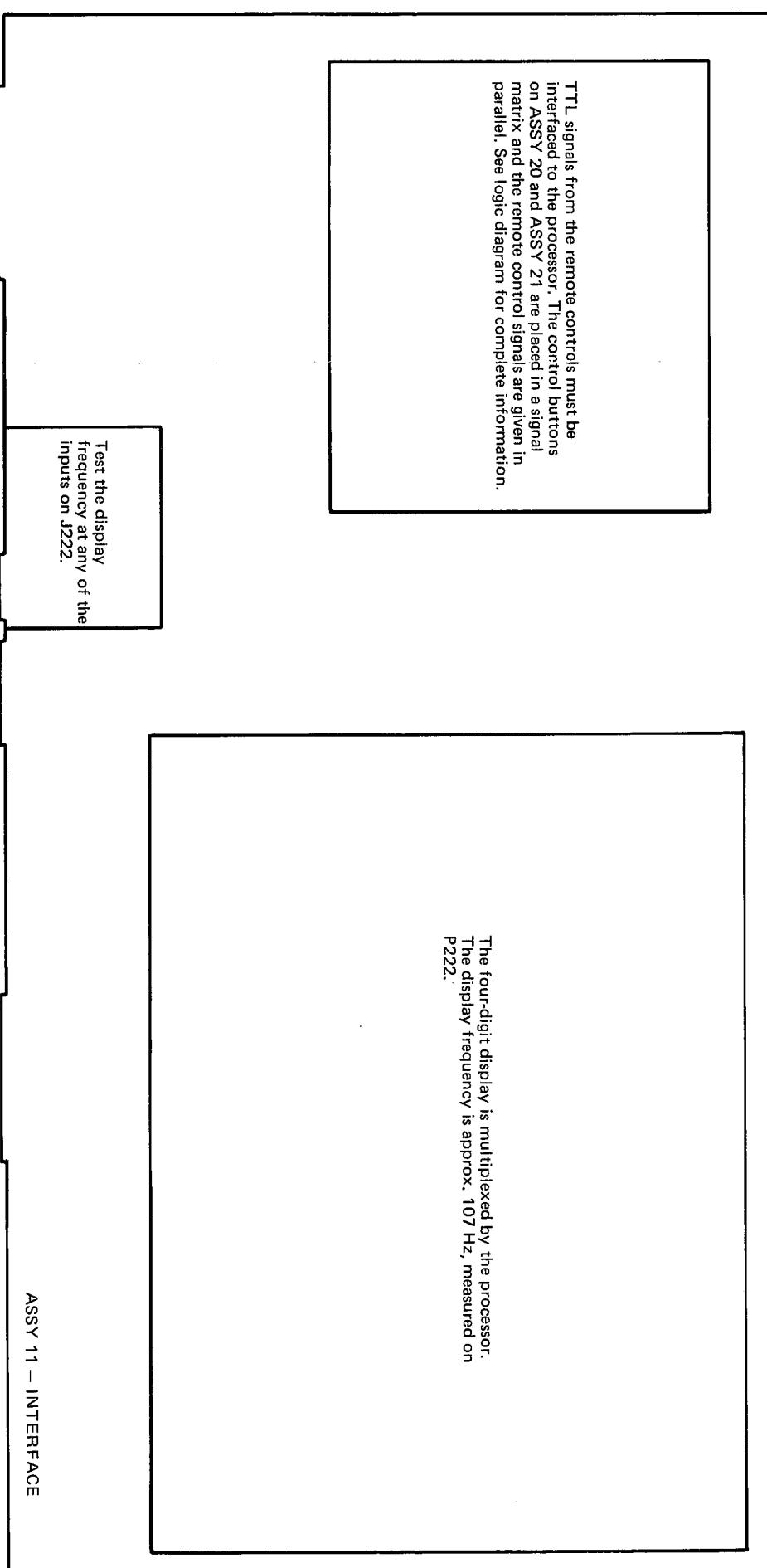
see  
ASSY 8

The LS273 is an 8 bits latch. The input signal will be read and latched when pin 11 goes low.

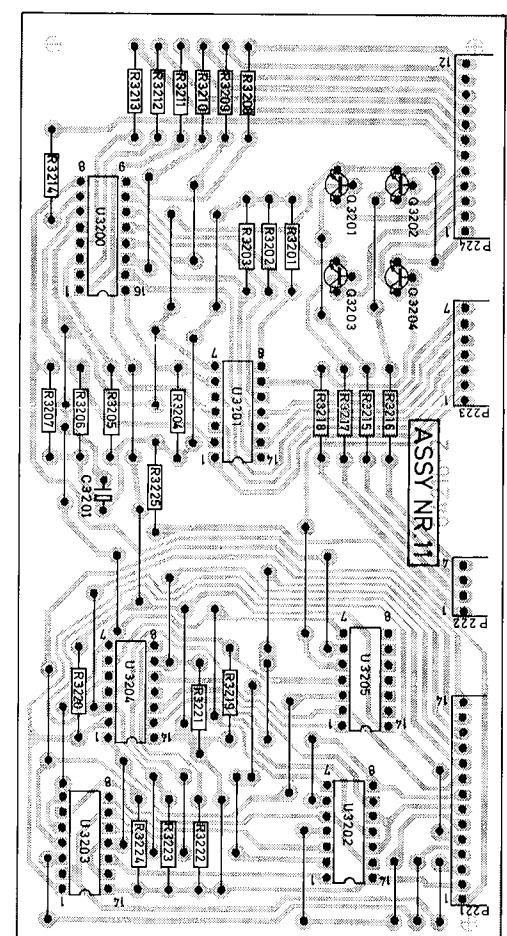
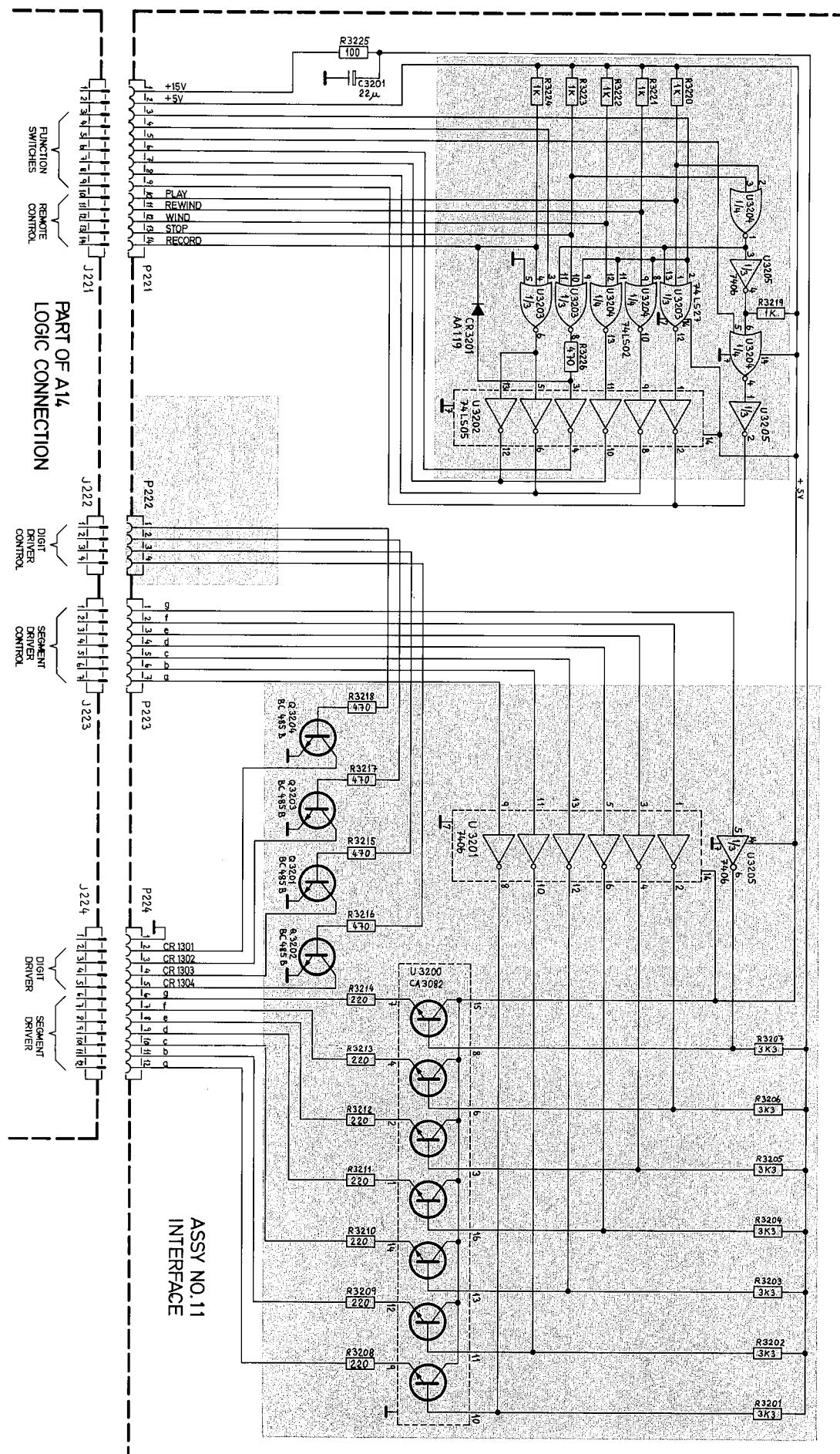
Q1801 resets U1804 (master reset) during power on/off to ensure correct control signals to the pos. servo. All outputs from Q1804 are set low when pin 1 (master reset) gets a negative pulse.

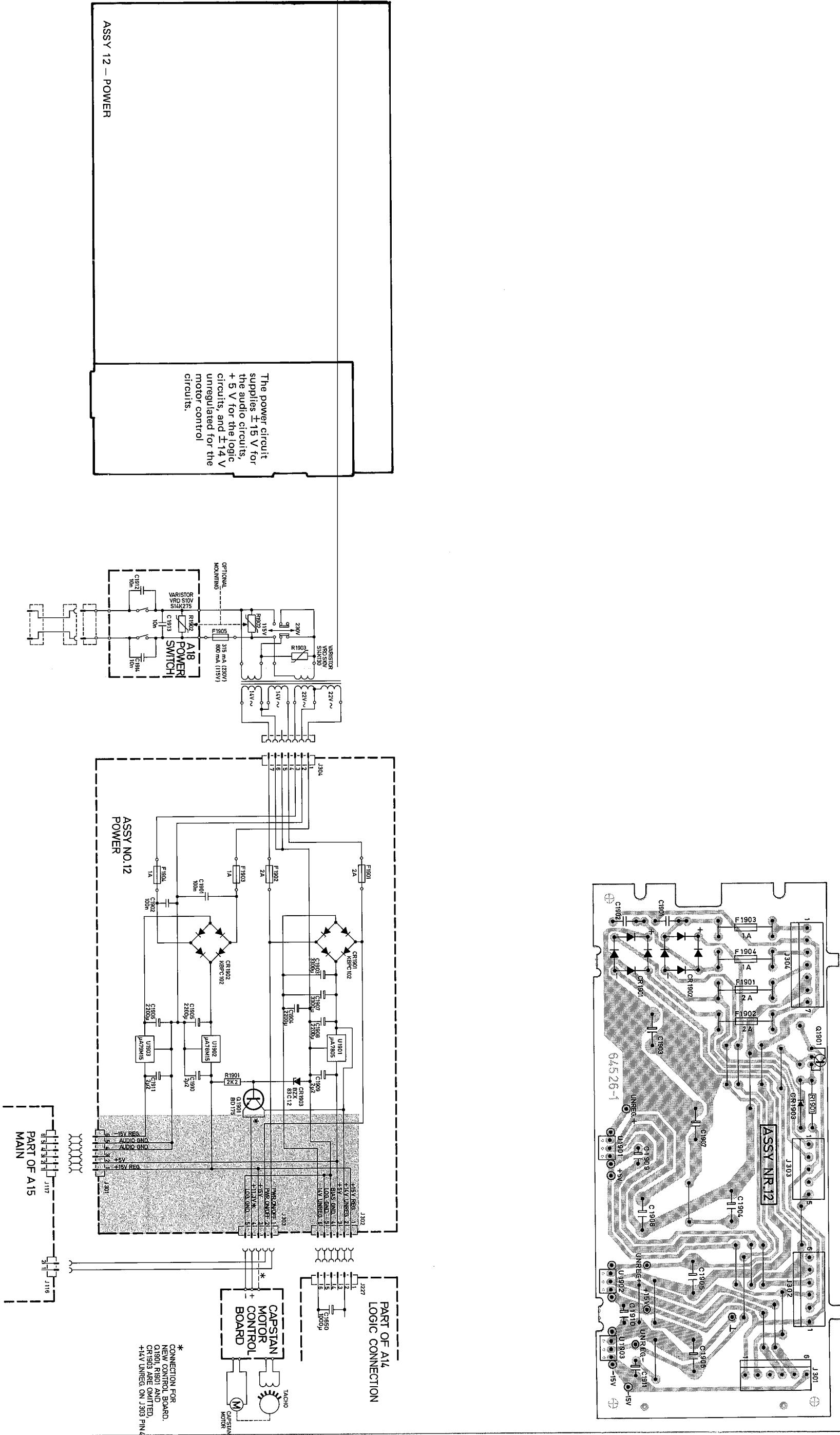
ASSEMBLY No. 10, PROCESSOR

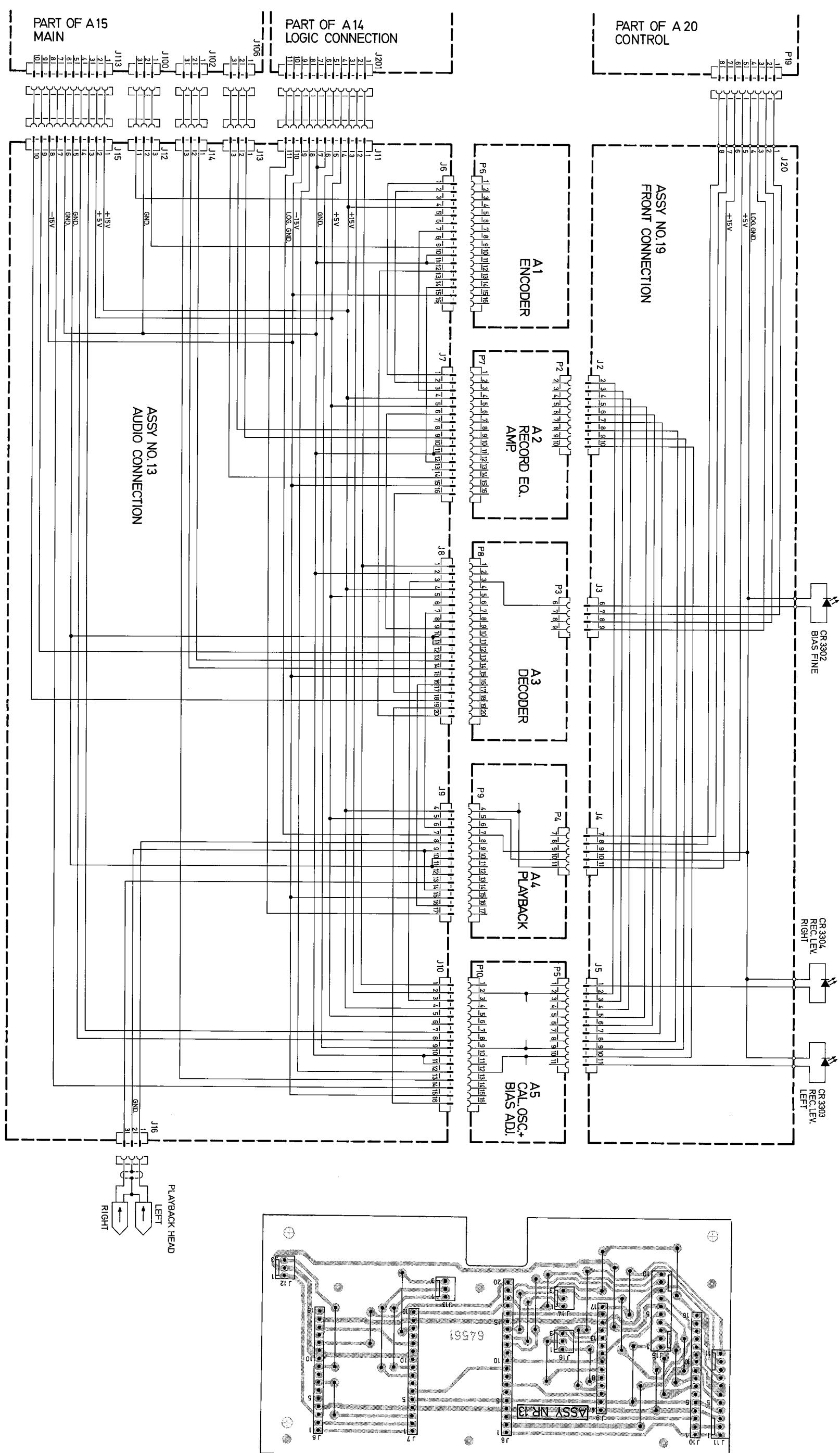


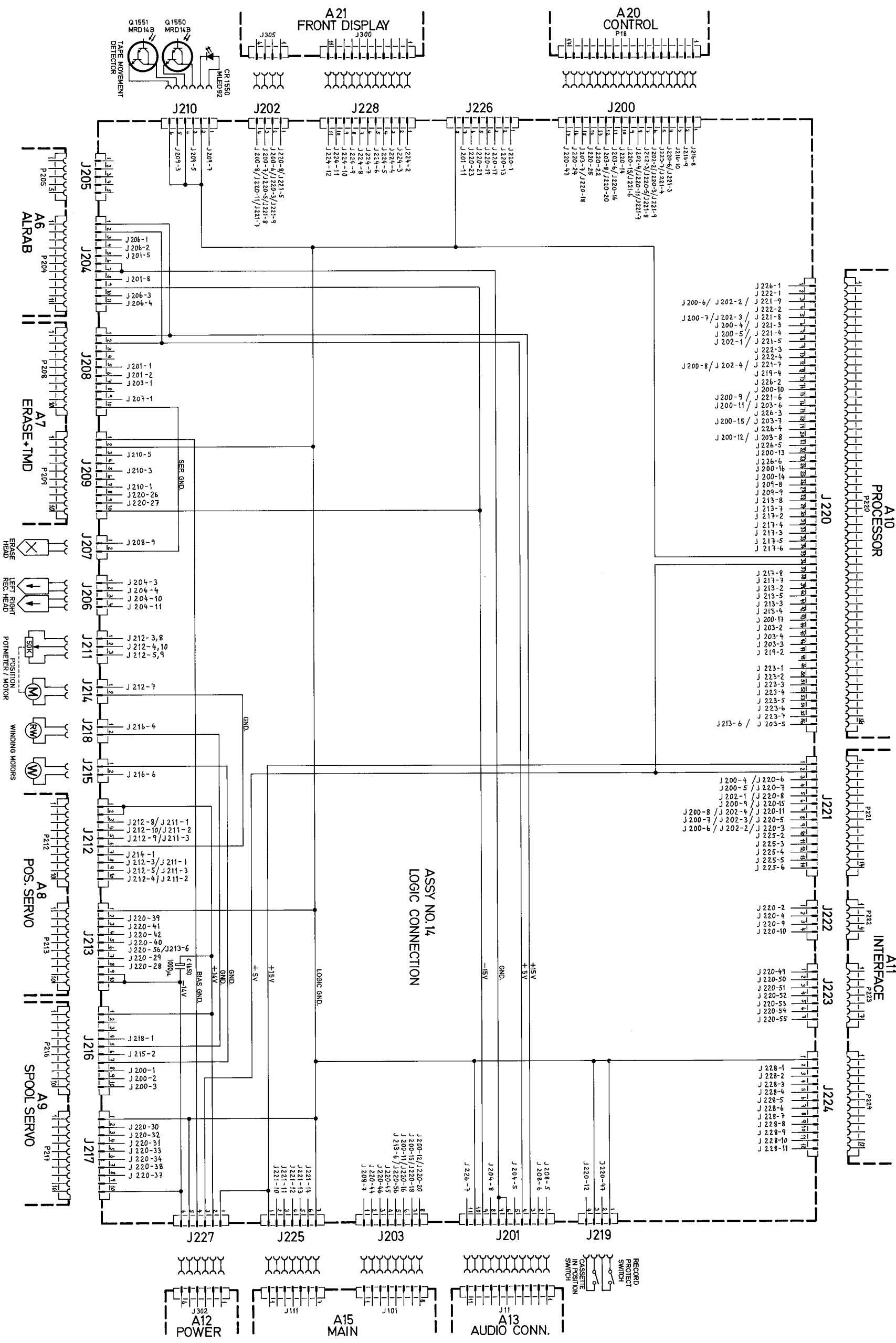


ASSEMBLY No. 11, INTERFACE



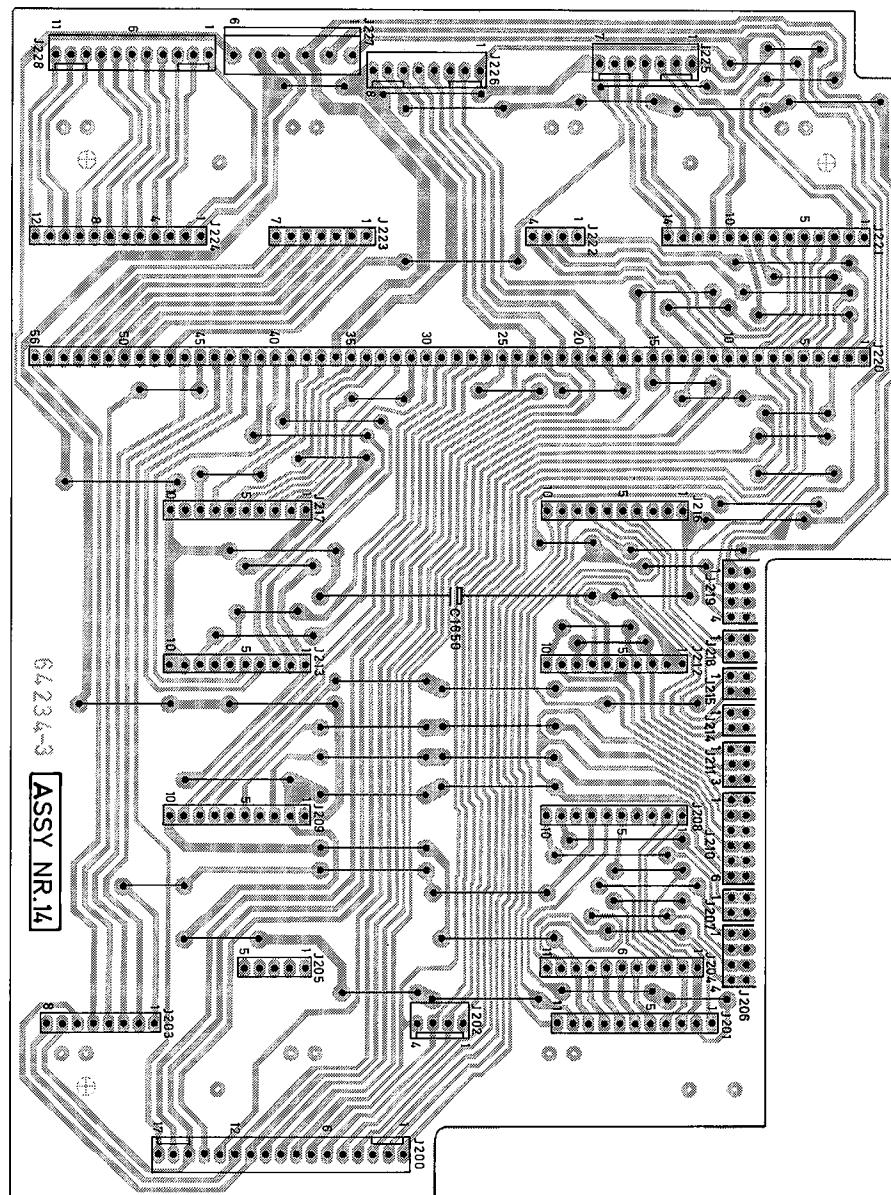


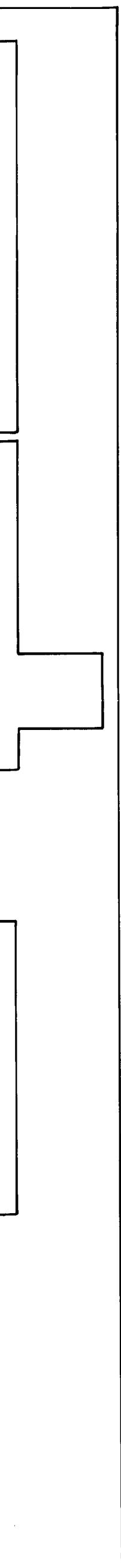




The numbers on the contacts indicate the interconnections on the board.

Example: Pin 17 on contact J200 is internally connected to pin 43 on J220.





AC voltage is rectified and filtered giving the base drive for Q3104. Collector is low when the power is on. Q3101, Q3102, and Q3103 form a conventional circuit for delayed relay switching. Collector of Q3103 is connected to the meter circuit for meter damping during power on/off.

Q2101 is a line buffer and Q2102 is the current generator. Q1203 to Q1207 form the microphone amplifier with self adjusting sensitivity (R110 is the feedback resistor). With the microphone disconnected, the R2125 gives low impedance feedback for minimum output noise. Q1208 to Q1211 form a summing amplifier and a second order 60 kHz low pass filter. The line input sensitivity is adjusted with R2024.

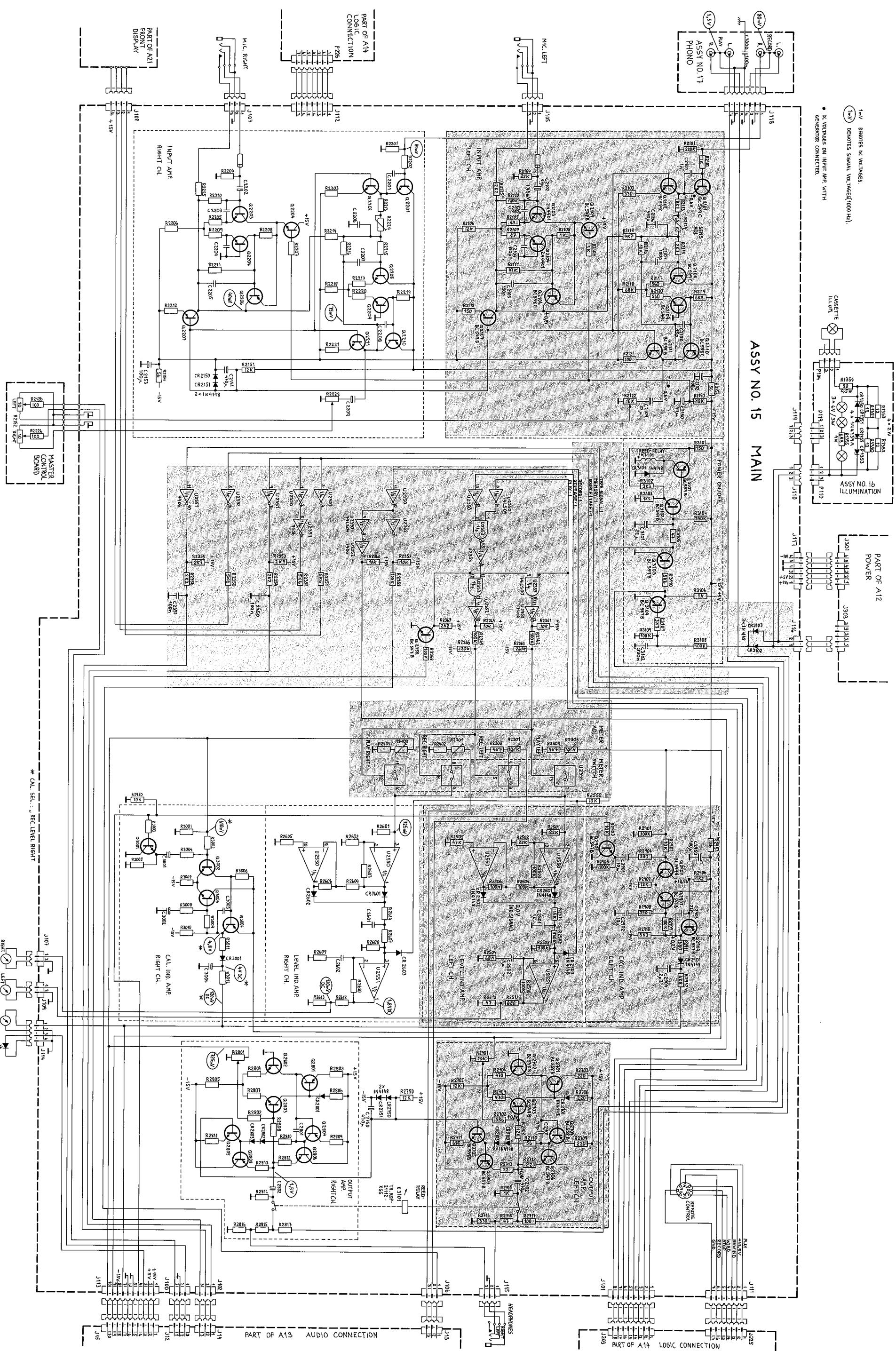
Q2902, Q2903, and Q2904 are the cal. meter amplifier. Q2901 is a 30 dB attenuator.

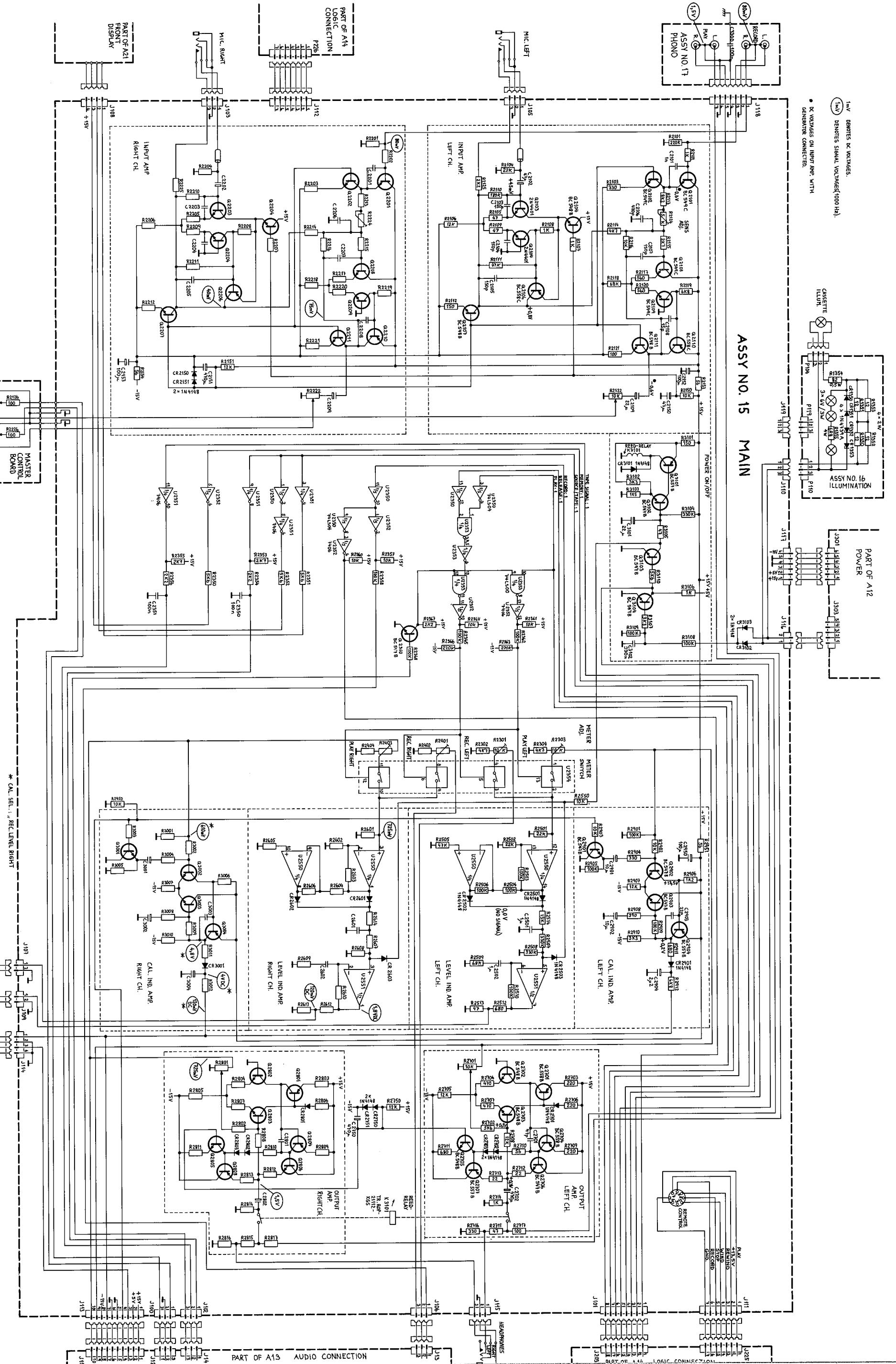
Record or playback signals are connected to the meter circuits via analog switches. The switches are controlled by the processor. The meter sensitivity is adjusted with the input volume controls.

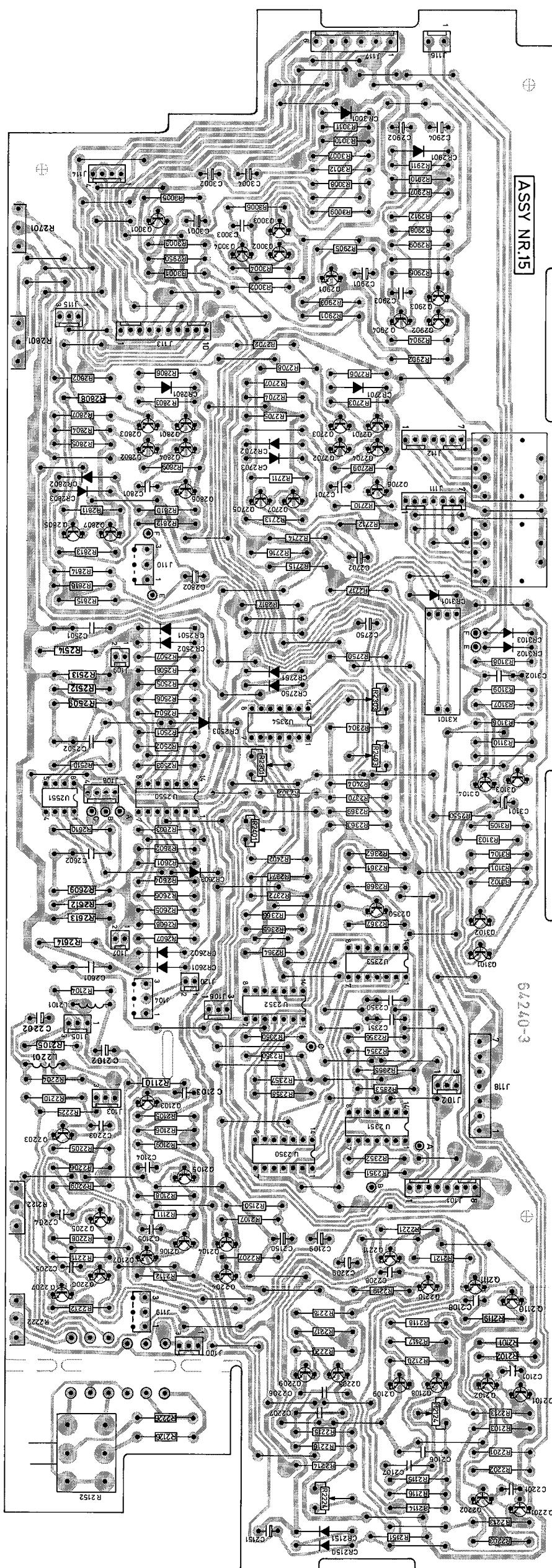
U2550 is a meter amplifier. The signal is amplified and phase switched for symmetrical peak detection. R2514 and C2501 set the rise time on the program meter to 15 msec. and R2501, R2508, and C2501 set the fall time to 650 msec.

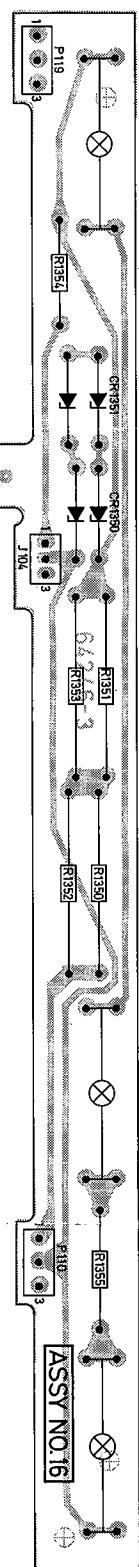
Q2701 to Q2707 are the output amplifier. R2701 and R2708 set the gain to approx. 2.15x.

The logic circuits control the meter switch, LED's, source/tape switch and erase oscillator.

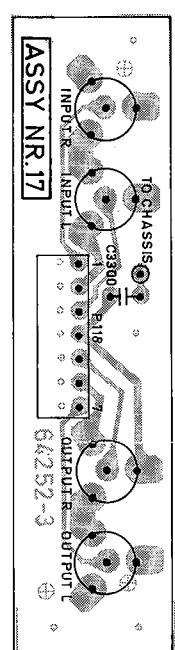




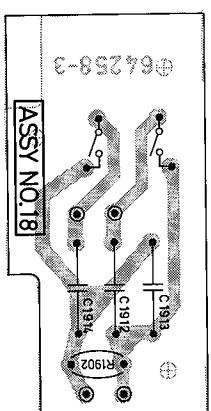




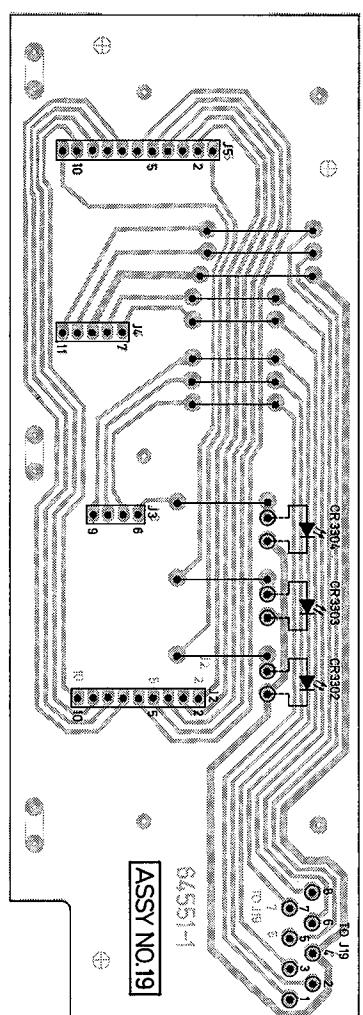
ASSEMBLY No. 16, ILLUMINATION



ASSEMBLY No. 17, PHONO

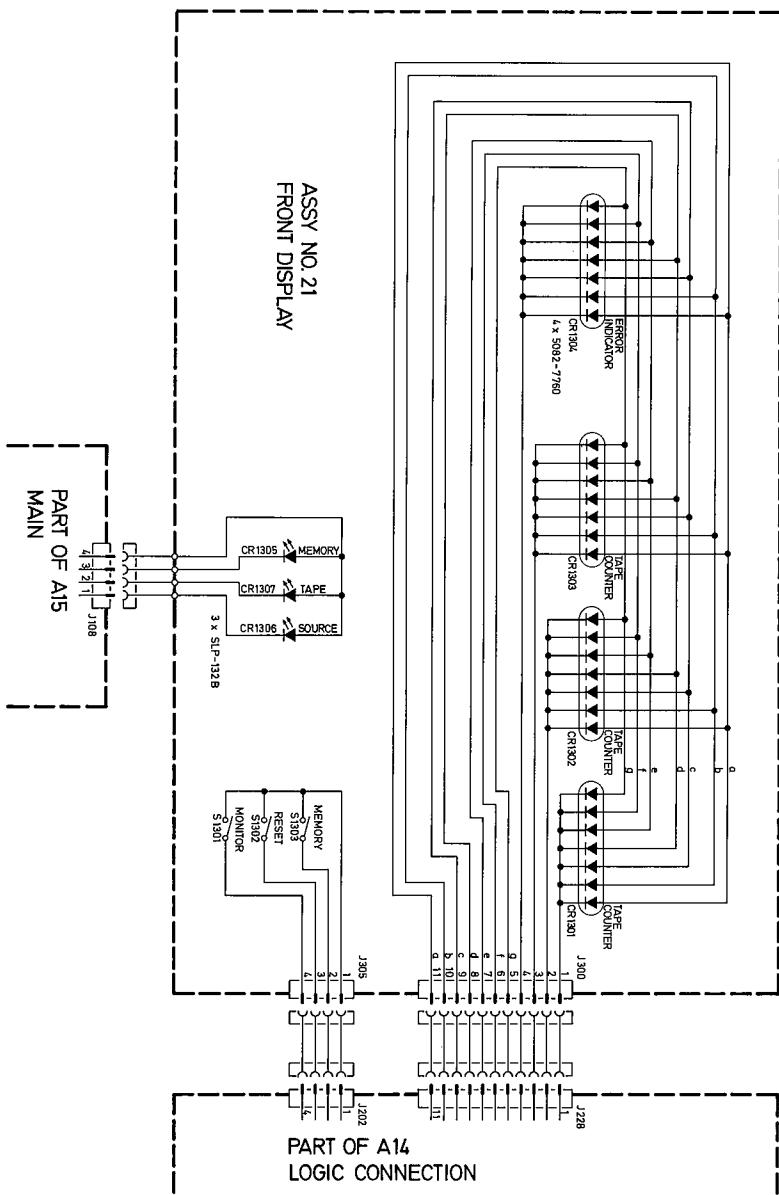


ASSEMBLY No. 18, POWER SWITCH

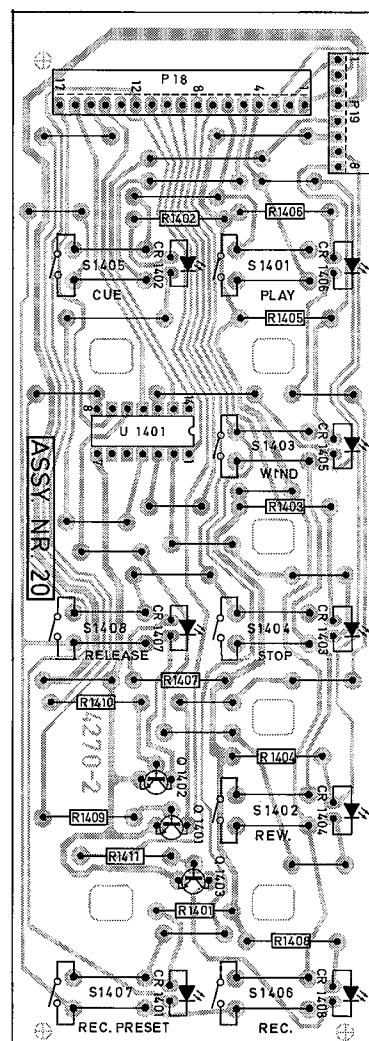
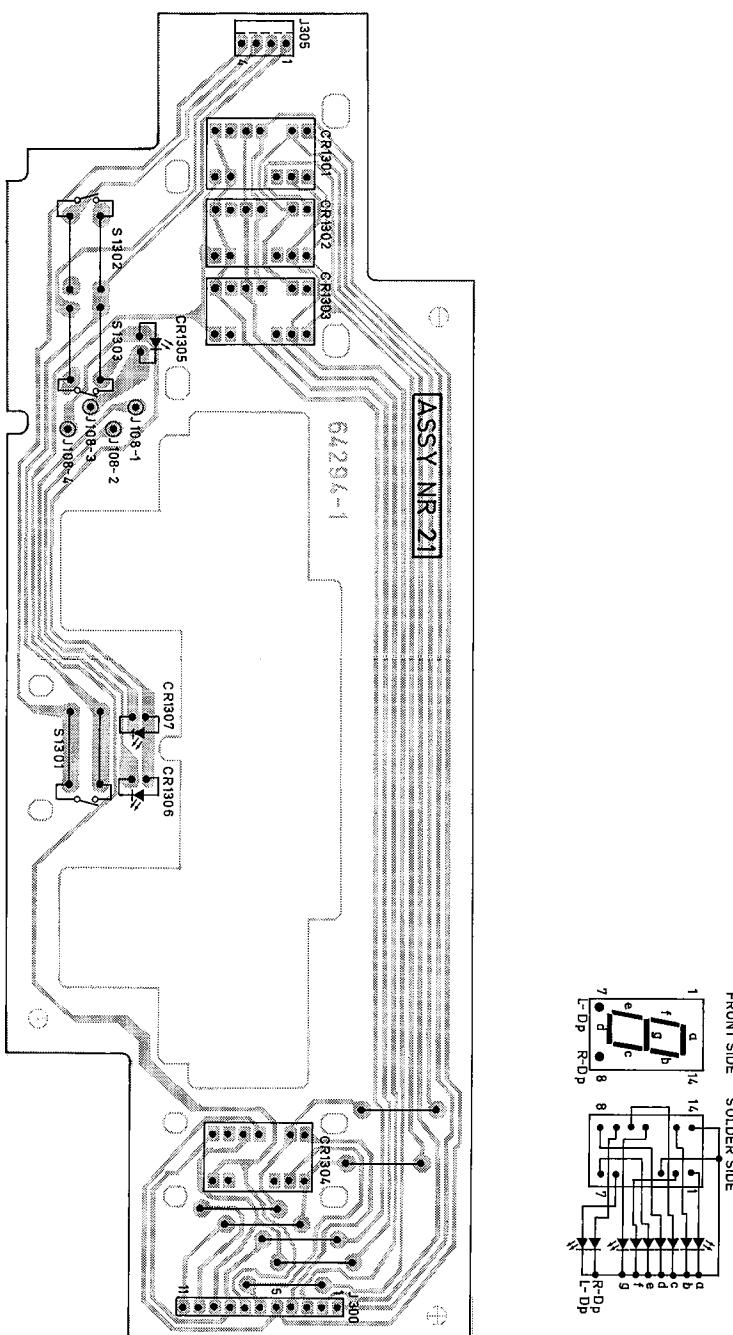
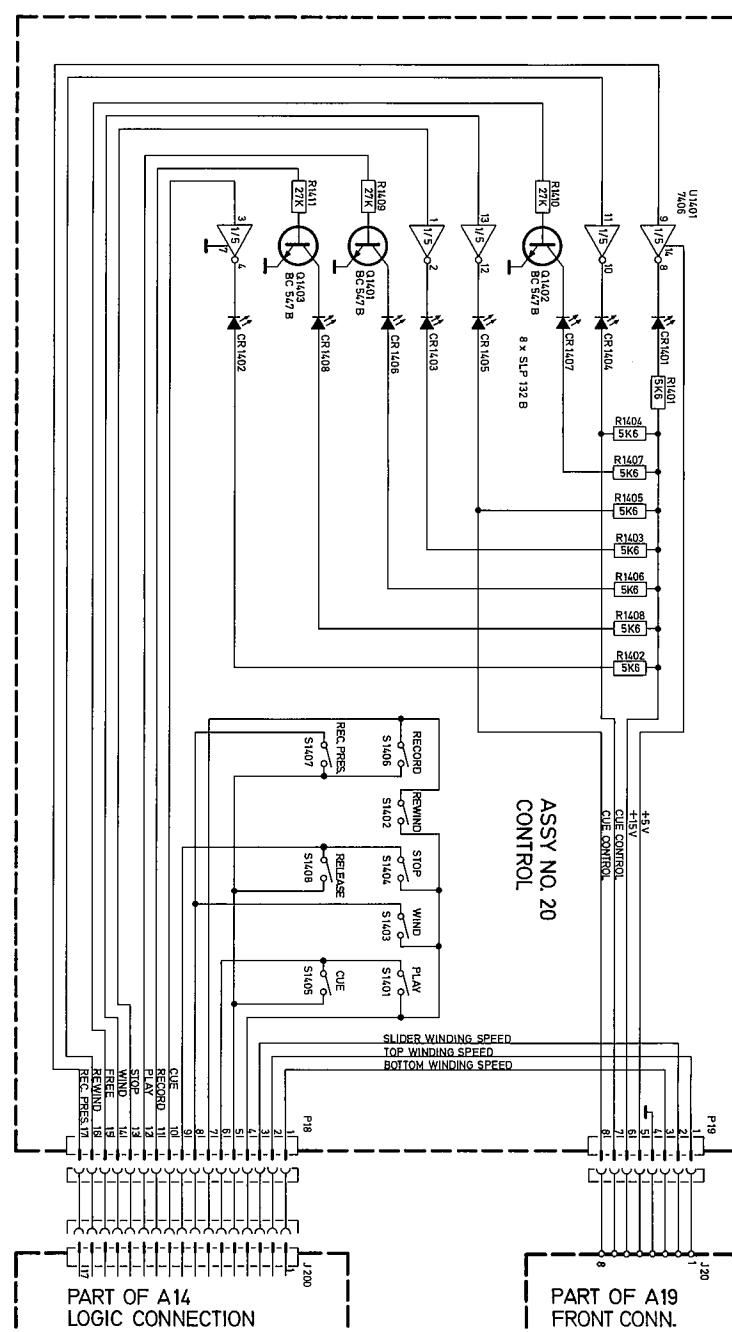


ASSEMBLY No. 19, FRONT CONNECTION

ASSEMBLY No. 21, FRONT DISPLAY



ASSEMBLY No. 20, CONTROL



LOGIC CONNECTION

40

